



Warranty Authorization Form

Date: 3/14/2022

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 15035 Unit: 7M5FV4536NA005786
Series: Valor Model: 2022VAL40V13
Notes:
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22005 LP / PROPANE BOTTLE - STRAP - REPLACE Fault Code: VENDOR
(Photo of defect Required)

Serial #:

Model #:

Notes:

Problem: THE LP HOLDER RIVET BROKEN

Time Requested: .3

Cause: THE LP HOLDER RIVET BROKEN.

Time Allowed: .3

Remedy: The rivets on LP tank strap latch broke off. Drilled out broken rivets. Remounted latch with new rivets

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 12018 COMPARTMENT DOOR - LATCH - REPAIR Fault Code: VENDOR
(Photo of door tag and defect)

Serial #:

Model #:

Notes:

Problem: FRONT COMP DOOR LOCK CAME APART

Time Requested: .2

Cause: FRONT COMPARTMENT DOOR LOCK CAME APART. (NOD).

Time Allowed: .2

Remedy: Reassembled front compartment door lock and adjusted to lock and unlock.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 18005 12 VOLT - DIAG

Fault Code: NO PROBLEM FOUND

Serial #: *Model #:* *Notes:* 3.14.22 JK-The red charge wire is not hooked up in the 7 way by design as a protection for the coach and the tow vehicle. If this has been connected, please remove. Will send a PDF to Ben that speaks about the 7 way hook up that we use on Valors.

Problem: RUNNING LIGHTS DO NOT WORK

Time Requested: .5

Cause: RUNNING LIGHTS DO NOT WORK.

Time Allowed: 0

Remedy: Running light do not work unless connected to a tow veh. There is no power on 7-way unless connected to a tow veh. Red power wire from batteries was capped off and not connected to 12v terminal in 7 way junction box. Cut off cap and installed a ring terminal. Connected ring terminal to 12v in 7 way junction box. NoW have running lights without being connected to a tow veh.

Sublet Repairs: 0.00

Part Return Req: No

Status: Denied

Denial Code: NOT COVERED UNDER WARRANTY

Operation Line 4

Flat Rate Code: 18002 110 VOLT - GENERAL REPAIR

Fault Code: MISWIRED

Serial #: *Model #:* *Notes:*

Problem: ELEC RECEPTIAL IN FRONT BEDROOM HOT AND NUET REVERSED

Time Requested: .5

Cause: ELECTRICAL OUTLET IN FRONT BEDROOM HOT AND NUETRAL REVERSED.

Time Allowed: .5

Remedy: Checked outlet with a polarity checked. Shows hot and nueutral reversed. Removed outlet from wall. Removed back of receptical. Wire were on wrong side. Hot and nueutral reversed. Switched wires. Replaced back of receptical. Remounted in wall. Checked again with tester. Now ok.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 5

Flat Rate Code: 10070A SLIDEOUT - MOTOR - REPLACE -
INWALL

Fault Code: WATER DAMAGE

Serial #: *Model #:* *Notes:*

Problem: BED ROOM SLIDE WILL NOT GO OUT

Time Requested: 2

Cause: BEDROOM SLIDE WILL NOT GO OUT.

Time Allowed: 2

Remedy: Checked operation of slide. Not going out on motor side. Istaleed test cable to check operation. Same thing. Removed motor. found a rusty mounting screw. Removed cap covering circuit board. Water inside cap and corrosion on circuit board. Big gap at top of bulb seal allowing water to get inside motor and camper. Sealed gap with clear sealer. Motor needs replaced. Installed new motor. Checked operation of slideout with new motor. Operates as it should going out and in. FOUND MOTOR HAD WATER ON TOP BOARD AND IT HAD CORROSION SO WE INSTALLED NEW BOARD AND IT IS WORKING NOW.

Sublet Repairs: 0.00

Part Return Req: Yes

Status: Approved

Operation Line 6

Flat Rate Code: 14085 TRIM - INTERIOR - REPAIR

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: CEILING TRIM IN TOY HAULER AREA LOOSE DOORSIDE

Time Requested: .2

Cause: CEILING TRIM IN TOY HAULER AREA LOOSE -DOORSIDE.

Time Allowed: .2

Remedy: Ceiling trim above upper bunk loose and hanging down. Reattached ceiling trim with brad nails. Filled holes with matching putty.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 7

Flat Rate Code: 14073 PANEL - SIDEWALL - INTERIOR - REPAIR

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: REAR BED CONTROLLER CAME LOOSE FROM THE WALL

Time Requested: .3

Cause: REAR BED CONTROLLER CAME LOOSE FROM THE WALL.

Time Allowed: .3

Remedy: Cover for rear bed controller came loose from wall and controller and all wires fell out. Replaced controller and wires back in cover. Reattached cover to wall.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 8

Flat Rate Code: 14017 CABINET - DOOR - REPLACE

Fault Code: CRACKED

Serial #:

Model #:

Notes:

Problem: L H CABINET DOOR BELOW THE KITCHEN SINK CRACKED

Time Requested: .4

Cause: L H CABINET DOOR BELOW KITCHEN SINK CRACKED.

Time Allowed: .2

Remedy: LH cabinet door below kitchen sink cracked on back side by top hinge. Measured door, took pictures and turned in parts request

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications