

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13693

Date In:	22 JUN 26	Author:	MGRAY
Promised Date:	31 DEC 26	Stock No:	11424
:	:	Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	SOLITUDE
:	MIDDLEBURY, IN	Model:	310GK
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	08 NOV 25	:	:
Delivery Date:	07 APR 26	:	:
InService Date:	:	:	:
Serial#:	573FS3621SAA21933	:	:

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*****
Job #   Description                JOB INFORMATION                Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - REAR A/C NOT WORKING W    1020    GRAND
        CAUSE:      Look at t-stat for rear ac. Some of the
        CORRECTION:  Installed new t-stat and tested. Tested
        good for operation.  REQUEST: .9
WARR    COMPLAINT:  WARRANTY REPAIR 2 - FIRE PLACE - FAN          W    1020    GRAND
        CAUSE:      Check fireplace for operation. Fan won't
        DOES NOT COME ON FAULTS TO E1 ERROR
        CODE.
        CORRECTION:  ....  REQUEST: .5
WARR    COMPLAINT:  WARRANTY REPAIR 3 - MARKS ON THE FLOOR        W    1020    GRAND
        CAUSED BY DINING ROOM SLIDE. - BLACK
        MARK NEAR FRONT OF SLIDE - RUB MARK
        MID-SLIDE - FLOOR DOES NOT SEEM TO BE
        DAMAGED
        CAUSE:      Check floor for rub marks from slide
        floor rubbing on it ds.
        CORRECTION:  Cleaned with quik-solve. Recommend after
        market slide skis for main floor.
        REQUEST: .3
WARR    COMPLAINT:  WARRANTY REPAIR 4 - MICROWAVE SHUT DOWN      W    1020    GRAND
        1ST AND ONLY TIME IT WAS USED. - MAKING
        BAKED POTATOES - COMPLETELY SHUT OFF -
        BREAKER STILL SET - POWER AT OUTLET -
        DISPLAY CAME BACK ON ABOUT 20 MINUTES
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Continued on page 2

Work Order : 13693

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*****
Job #   Description           JOB INFORMATION           Type Bill To
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                LATER - BURNT SMELL IN CAMPER AFTER
                HAPPENED
    CAUSE:      Test micro for operation. Customer had
                smelled electrical burnt smell after it
                kicked out on it on when using.
    CORRECTION: Tested micro and it works. Heated up a
                cup of water. Couldn't duplicate issue.
                REQUEST: .5
WARR    COMPLAINT: WARRANTY REPAIR 5 - WATER OIN BASEMENT   W    1020    GRAND
                FLOOR - MAY COME FROM BATHROOM SINK.
    CAUSE:      Test water system for leaks under
                bathroom sink. Customer found water in
                basement under sink.
    CORRECTION: Water tested several times. Couldn't
                duplicate leak. REQUEST: .7
WARR    COMPLAINT: WARRANTY REPAIR 6 - BOTTOM TRIM FALLING   W    1020    GRAND
                OFF CABINETS ON THE WALL AT THE REAR OF
                CAMPER
    CAUSE:      Panel under rear cabinet on back wall of
                unit is falling down. Will need to
                remove the window valance and shade to
                reattach panel. 2 hours labor.
    CORRECTION: ..... REQUEST: 2.0
WARR    COMPLAINT: WARRANTY REPAIR 7 - FREEZER DOOR TRACKS   W    1020    GRAND
                - ONE SIDE DOES NOT COME ALL THE WAY OUT
                OR OTHER SIDE NOT STOPPING PROPERLY. -
                ON WALK THROUGH WE WERE TOLD TECH HAD
                CHANGED THE DOOR.
    CAUSE:      Check freezer drawer for alignment.
    CORRECTION: Took freezer drawer out and checked the
                glide for any defects. Everything looked
                good. It's not going to brake or pull
                out. REQUEST: .5
WARR    COMPLAINT: WARRANTY REPAIR 8 - SEEMS TO BE MOLD ON   W    1020    GRAND
                CEILING ABOVE TV AND NEAR MICROWAVE -
                HUMIDITY KEPT 40-45% - ONLY USED COOK
                TOP TWICE (HAM AND EGGS) - OVEN USE ONCE
                TO REHEAT PIZZA.
    CAUSE:      Ceiling has dark spots above ods slide.
    CORRECTION: Cleaned with Windex glass cleaner.
                REQUEST: .5

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
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WARR0 755790005147 T-STAT WALL DIGITAL HEAT W-1020      1      79.25      79.25

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Continued on page 3

Work Order : 13693

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Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.00     140.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.00     140.00      0.00
ARR03 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.50     140.00     70.00
ARR04 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.01     140.00      1.40
ARR05 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.50     140.00     70.00
ARR06 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.00     140.00      0.00
ARR07 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.00     140.00      0.00
ARR08 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.50     140.00     70.00
ARR01 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.50     140.00     70.00
ARR02 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.25     140.00     35.00
ARR07 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.50     140.00     70.00
ARR04 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.49     140.00     68.60
ARR06 Z992      MISC LABOUR CODE (WARR TD    W-1020      0.08     140.00     11.20

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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras      Tax      Total
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W      1020        79.25    466.20      0.00      0.00      0.00     545.45

      Totals      79.25    466.20      0.00      0.00      0.00     545.45

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&k2S
&k0S