

## Pre-Authorization

Pre-Authorization number PA03065304 Reference no: 66669 Status: Approved Approved by papca Approved date 3/9/2022  
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDF29029M2512373 7/16/2021  
 600 E Baseline Rd  
 Evansville, IN 47725

| Nu<br>mbe<br>r of | Root<br>operation | Description       | Sublet | Sub hours | Approved<br>hours | Actual<br>hours | Qty | Base<br>hours | Complaint / Cause / Correction                                                                                                                                                                                                                                                       |
|-------------------|-------------------|-------------------|--------|-----------|-------------------|-----------------|-----|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1                 | 2200116B          | Corner Moldings - | 0.00   | 0.30      | 0.30              |                 | 1   | 0.50          | Complaint:INSERT MOLDING COMING OFF ON FRONT OVERHANG<br>Cause:INSTALLED WRONG<br>Correction:REMOVED THE SCREW AND ADJUSTED THE INSERT PUT IT BACK IN TRIM PUT SCREW BACK IN KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.               |
| 2                 | 2302306B          | Compartment Doc   | 0.00   | 0.30      | 0.20              |                 | 1   | 0.20          | Complaint:LOCK ON DOORSIDE FRONT COMP LOCK FLAPPER STUCK AND KEY WOULD NOT GO IN<br>Cause:PUT IN A PO FOR NEW LATCH AND LOCK<br>Correction:NEED TO REPLACE THE LOCK<br>KRV – Labor time approved in accordance with Keystone RV's flat rate manual.<br>VCB: Vendor Charge Back item. |
| 3                 | 2201524B          | Awning & Gutter F | 0.00   | 0.20      | 0.20              |                 | 1   | 0.20          | Complaint:CUSTOMER STATES THE GUTTER SPOUT FELL OFF<br>Cause:NO DAMAGE FOUND<br>Correction:INSTALL NEW GUTTER SPOUT<br>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.                                                                     |

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0.70

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company