



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 79921
Promised Date:
20 MAY 26



Customer #: 56763
GRUBB, STEVE



CUSTOMER WORK ORDER

WO #: 79921 (Appointment Date: 14 MAY 2026 - Time: 10:00am)

Customer: 56763 - GRUBB, STEVE -

Tag:

Author: BJW

Location: 0528 CHECK PREAUTH

Stock #:

Stock Desc: TT KEYSTONE HIDEOUT
2025

Chassis #:

Serial #: 4YDTH1K23S7240886

Mileage:

Licence:

Invoice #: 430590

Date In: 14 MAY 26

Promised: 30 MAY 26

Date Sched:

Completed: 28 MAY 26

Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER MENTIONED THAT HE CAN HEAR GURGLING AND BUBBLING SOUNDS FROM THE VACUUM BREAKER UNDER THE BATHROOM SINK. AS A MATTER OF FACT, CUSTOEMR HAS CHANGED THE VACUUM BREAKER TWICE HIMSELF. CUSTOMER IS UNSURE IF THIS IS RELATED TO THE VACUUM BREAKER OR NOT, BUT HE CAN FLUSH THE TOILET AND EVERYTHING WILL GO DOWN AND STAY DOWN FOR A SHORT WHILE. AFTER A WHILE, IT WILL START BUBBLING AND SEWER WATER COMES UP INTO THE TOILET BOWL. IT CONTINUES TO COME UP AND IT WOULD OVERFLOW IF CUSTOMER DIDN'T GO OUT AND OPEN THE BLACK TANK KNOIFE VALVE. ONCE HE DOES THAT, THE WATER WILL GO DOWN. STAY IN CLOSE COMMUNICATION WITH THE WRITER. THIS UNIT IS STILL UNDER WARRANTY, BUT WE NEED TO SEE WHAT IS HAPPENING TO DETIRMINE IF THIS REPAIR WILL BE COVERED UNDER WARRANTY OR NOT.

CAUSE: Toilelt

CORRECTION: Brought unit in. Filled fresh tank to 1/3. Tried to run toilet but toilet will not flow. Water works at other water points but not toilet parts request submitted for new toilet valve. Recieved lippert toilet valve. Removed valve from water line. Removed toilet from post to access valve. Ran screws in valve and secured line to toilet bowl on valve. Secured water line to valve. Turned on city water. Valve ran once then valve burst under pressure. Parts request submitted for new valve. Recieved new valve. Removed toilet to access valve. Placed new valve in and secured with screws. Placed toilet back in place and connected water line. Ran toilet. Toilet runs water and new valve works. Ran more water into toilet to see if water comes back up. Watwrr never came up through toilet. Could not replicate customer problem

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	95.00

Parts

Part #	Description	Qty	Price	Total
758481	Toilet - Flush Valve Assembly - Angl	1.00	21.93	21.93

Other Services

Code	Description	Qty	Price	Total
FRT	UPS- VALVE	1.00	12.62	12.62

Subtotal for Job #1: 129.55

Job #2 - External

TIME TO DIAG THE TOILET

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C



Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C

Parts

Part #	Description	Qty	Price	Total
13-3007	NUGEN 20OZ.	1.00	N/C	N/C
8981	LIPPERT TOILET VALVE ASSEMBLY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Parts Total: 21.93
Labour Total: 95.00
Sublet Total: 0.00
Extras Total: 12.62

WORK ORDER TOTAL: 129.55

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 May 2026

W/O: 79921
Promised Date: 30 MAY 26



Customer #: 56763
GRUBB, STEVE

