



Pre- Authorization number	PRAUTH1123 25 {PA04003168	Reference no.79921	Status	Approv ed
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



Root		Approved Actual			Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours hours	Qty	hours	
6106803B	Toilet - Sealand by Dometic - 0 Water Valve		1.5	0.5	1	0.5	Complaint: CUSTOMER MENTIONED THAT HE CAN HEAR GURGLING AND BUBBLING SOUNDS FROM THE VACUUM BREAKER UNDER THE BATHROOM SINK. AS A MATTER OF FACT, CUSTOEMR HAS CHANGED THE VACUUM BREAKER TWICE HIMSELF. CUSTOMER IS UNSURE IF THIS IS RELATED TO THE VACUUM BREAKER OR NO Cause: Toilelt Correction: Brought unit in. Filled fresh tank to 1/3. Tried to run toilet but toilet will not flow. Water works at other water points but not toilet parts request submitted for new toilet valve. Recieved lippert toilet valve. Removed valve from water line. Removed toilet from post to access valve. Ran screws in valve and secured line to toilet bowl on valve. Secured water line to valve. Turned on city water. Valve ran once then valve burst under pressure. Parts request submitted for new valve. Recieved new valve. Removed toilet to access valve. Placed new valve in and secured with screws. Placed toilet back in place and connected water line. Ran toilet. Toilet runs water and new valve works. Ran more water into toilet to see if water comes back up. Watwr never came up through toilet. Could not replicate customer problem KRV-VCB
Pre-Authorization number: PREAUTH112325				0.5			

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