

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 79921
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 56763 - STEVE GRUBB
Address: 3500 CANYON DR
EVANSVILLE, IN
47711

Phone:

Stock Number: 2025 HIDEOUT 22MLS

VIN:

HIN:

SER#: 4YDTH1K23S7240886

Mileage:

Work Order Comp: 28 MAY 26

Auth. No:

Dealer #: 1194

Warr. Date:

Work Order Date: 14 MAY 26

Inv #: 430591

WO #	Job #	Description	JOB INFORMATION
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79921	1	CUSTOMER MENTIONED THAT HE CAN HEAR GUGGLING AND BUBBLING SOUNDS FROM THE VACUUM BREAKER UNDER THE BATHROOM SINK. AS A MATTER OF FACT, CUSTOEMR HAS CHANGED THE VACUUM BREAKER TWICE HIMSELF. CUSTOMER IS UNSURE IF THIS IS RELATED TO THE VACUUM BREAKER OR NOT, BUT HE CAN FLUSH THE TOILET AND EVERYTHING WILL GO DOWN AND STAY DOWN FOR A SHORT WHILE. AFTER A WHILE, IT WILL START BUBBLING AND SEWER WATER COMES UP INTO THE TOILET BOWL. IT CONTINUES TO COME UP AND IT WOULD OVERFLOW IF CUSTOMER DIDN'T GO OUT AND OPEN THE BLACK TANK KNOIFE VALVE. ONCE HE DOES THAT, THE WATER WILL GO DOWN. STAY IN CLOSE COMMUNICATION WITH THE WRITER. THIS UNIT IS STILL UNDER WARRANTY, BUT WE NEED TO SEE WHAT IS HAPPENING TO DETIRMINE IF THIS REPAIR WILL BE COVERED UNDER WARRANTY OR NOT. Toielt Brought unit in. Filled fresh tank to 1/3. Tried to run toilet but toilet will not flow. Water works at other water points but not toilet parts request submitted for new toilet valve. Recieved lippert toilet valve. Removed valve from water line. Removed toilet from post to access valve. Ran screws in valve and secured line to toilet bowl on valve. Secured water line to valve. Turned on city water. Valve ran once then valve burst under pressure. Parts request submitted for new valve. Recieved new valve. Removed toilet to access valve. Placed new valve in and secured with screws. Placed toilet back in place and connected water line. Ran toilet. Toilet runs water and new valve works. Ran more water into toilet to see if water comes back up. Watwr never came	
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Claim : 79921

 WO # Job # Description JOB INFORMATION

 up through toilet. Could not replicate customer problem

 Part No Job# Description PARTS Qty Price Total

 758481 1 Toilet - Flush Valve Assembly - A 1.00 21.93 21.93

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 190.00 95.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 1 UPS- VALVE 1.00 12.62 12.62

Parts Total: 21.93
 Labour Total: 95.00
 Sublet Total: 0.00
 Extras Total: 12.62

>>>> Claim Total: 129.55

Customer Signature: _____

Date: _____