

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 80535
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 13515 - CURTIS HARMS
Address: 212 LOREN DR GRAYVILLE, IL

62844

Phone: 812-291-0336

Stock Number: 11795 - 2027 CHEROKEE 301BH 4X4TCKF22VX169423

VIN: 4X4TCKF22VX169423 HIN:

SER#: 4X4TCKF22VX169423

Mileage: 0

Work Order Comp: 08 JUL 26

Auth. No:

Dealer #:

Warr. Date: 25 JUN 26

Work Order Date: 06 JUL 26

Inv #: 432570

WO # Job # Description JOB INFORMATION

80535 1 A/C IS SHOWING A FAULT CODE LIVING ROOM TEMP SENSOR FAULT.
Incorrect wire connections
Plugged in the shore power then went inside to the touch screen.
Set the thermostat to 68 degrees, ac ran but only for 2 mins then
shut off. After about 2 mins the ac turned on but was cycle from
high to low and back to high when on auto. Set ac fan to high.
The indoor temperature was not available. Only the bedroom
temperature was available but no action was in the bedroom. Error
code did appear. Took pictures. The compressor did try to run but
shut off after the first run but not when the fan came back on.
Got with Ben to figure out the next step for troubleshooting. Ben
called James from Cherokee to diagnose the problem. Had to
unscrew the microwave to get to the control board. Discussed the
problem with James. Found slot 58 had a missing wire and slot 60
and 61 should have never been connected. Touch screen now shows
temp for main room and not bedroom.

80535 4 THE REAR DOOR DOES NOT STAY CLOSED IN TRAVEL UNLESS THE DEADBOLT
IS LOCKED. WE HAVE LOOKED AT THIS IN THE PAST, BUT IT IS STILL
HAPPENING.
Twisted door frame
Inspected the door then opened and closed the entry door to the
bathroom. The entry door is difficult to open. The door frame is
twisted in the middle and pushed inwards. Took pictures. Added
two screw above the latch to untwist the frame. When opening the
entry door it opens easier and feels as it latches better.

Claim : 80535

 WO # Job # Description JOB INFORMATION

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.20 195.00 39.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.55 195.00 107.25
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.30 195.00 58.50

 Excode Job# Description EXTRAS Qty Price Total

 SS 1 SHOP SUPPLIES 1.00 0.00 0.00

Parts Total: 0.00
 Labour Total: 204.75
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 204.75

Customer Signature: _____

Date: _____