

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 79894
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 24794 - JERRY FLASCH
Address: 6011 LAUREL RIDGE DR
NEWBURGH, IN
47630

Phone: 270-339-9204

Stock Number: 2024 COUGAR CG30RKD24

VIN:

HIN:

SER#: 4YDTCGP2XRV501544

Mileage:

Work Order Comp: 21 MAY 26

Auth. No:

Dealer #: 1194

Warr. Date:

Work Order Date: 11 MAY 26

Inv #: 430362

WO # Job # Description JOB INFORMATION

79894 1 CUSTOMER ADVISES THAT THE TONGUE JACK IS NOT FUNCTIONING.
Pulled unit up to shop and removed the tongue jack switch. Switch
tested good. I'm getting power to the jack. The fuse is good and
the light is functioning. The jack is inop. Tongue jack
Brought unit in and placed on jack stand and removed bolts from
jack. Removed box cover on circuit breaks and removed power wire
for jack. Pulled old jack out and placed new one in place.
Tightened down with new bolts. Ran wire to junction box and added
eyelet to wire. Placed wire in place and tightened down. Placed
cover back on and connected wire harnesses for jack. Checked
light and it turned on. Went to level system and turned on to
operate jack. Jack works. Leveling system showing fault. Plugged
into shore and retracted other jacks and fault fixed itself.
Placed cover back on junction box

79894 2 THERE IS A PIECE OF CIELING TRIM INSIDE THAT HAS COME LOOSE AND
IS NOW ON THE FLOOR.
Batten strip fell down.
Secured the batten strip with Brad nails and filled holes with
putty.

Part No	Job#	Description	PARTS	Qty	Price	Total
325750	1	Jack - Tongue - Electric - 3500#		0.00	251.86	0.00
526486	1	ELECTRIC TONGUE JACK FOR TT LEVEL		1.00	290.30	290.30

Claim : 79894

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*****
Part No      Job#  Description          PARTS          Qty    Price    Total
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*****
Lab Code     Job#  Description          LABOUR          Hrs     Rate    Total
*****
Z990         1    MISC LABOUR CODE (EXTERNAL)      0.00    190.00    0.00
Z990         1    MISC LABOUR CODE (EXTERNAL)      0.00    190.00    0.00
Z990         1    MISC LABOUR CODE (EXTERNAL)      0.50    190.00    95.00
Z990         2    MISCELLANEOUS REPAIR             0.10    190.00    19.00

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*****
Excode       Job#  Description          EXTRAS          Qty    Price    Total
*****
SS           1    SHOP SUPPLIES              1.00     0.00     0.00
FRT          1    UPS-JACK                   1.00    13.34    13.34

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Parts Total:      290.30
Labour Total:     114.00
Sublet Total:      0.00
Extras Total:      13.34

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>>>>> Claim Total:      417.64

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Customer Signature: _____

Date: _____