

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$150.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 957102
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAUB0NX025558
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 205 / 205
ITEM # ACAT293QBCKLE
DEALER RO # 66627
CLAIM START DATE 03/09/2022
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
30-101-01-00-001079 Sliding, Pocket Door Track - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-03-09 16:18:00 :: BUNKHOUSE DOOR OFF TRACK (NOD) BUNKHOUSE DOOR OFF TRACK (NOD) Rollers came loose from top of door. Replaced roller in top door socket. Adjusted rollers.

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$75.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$60.00

Notes
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE.

Labor

Line# 2 Operation Code Operational Description
50-134-01-00-001460 LP Quick Disconnect - Includes LP Leak Test - LP Gas/LP Gas System/ Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-03-09 16:19:48 :: LP LINE CLAIM BROKEN LP LINE CLAMP BROKEN. Screw that holds LP line clamp broken off. Removed broken screw that holds clamp to frame. Remounted LP line clamp with new screw.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE.

Labor

Line# 3 Operation Code Operational Description
30-100-02-00-001044 Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-03-09 16:23:33 :: BOTTOM DRAWER - KITCHEN CAB WILL NOT STAY IN TRACK BOTTOM DRAWER - KITCHEN CABINET WILL NOT STAY IN TRACK. Checked alinement of tracks. Rear track mounting board only has (1) screw in it allowing board to rock. Straightened board and added another scw to keep from rocking. Tracks are not parallel. Added washer spacers at front of tracks to make parallel. Checked operation of drawer. Drawer now opens and closes ok.

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$75.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes
EXCESSIVE AMOUNT REQUESTED.

Labor

Line# 4

Operation Code	Operational Description
70-147-24-00-001769	TV Coax Cable - Appliances/Television/Repair/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2022-03-09 16:25:27 :: OUTSIDE TV CONNECTION DOES NOT PICK UP CHANNELS OUTSIDE TV CONNECTION DOES NOT PICK UP CHANNELS. Outside TV antenna connection does not pickup channels. Removed booster from wall. Checkec all coax on back of booster. Outside connector on door side is labeled Cable/Satellite, but should be for TV outlet. Outside connector on roadside is for Cable/Satellite, but is for TV outlet. All Connections on back of booster are connected to wrong coax. Switched all coax connections to correct locations. Could not get splitter pulled out of wall. Added another splitter to send TV Channels to doorside outside connector. Booster hole in wall was cut too big by factory and screws are on edge of hole and not holding booster in place. Cut and installed backing plates to hold booster to wall. Checked operation of outside TV. Now picking up channels.	
Model #	Dlr Sub Hrs 0.60 Sub Labor Amt \$90.00
Serial #	Appr Hrs 0.50 Appr Labor Amt \$75.00

Notes
EXCESSIVE AMOUNT REQUESTED.

Labor Line# 5

Operation Code	Operational Description
50-134-01-00-001460	LP Quick Disconnect - Includes LP Leak Test - LP Gas/LP Gas System/ Replace/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2022-03-09 16:27:32 :: OUTSIDE GRILL LP HOSE TOO SHORT TO REACH LP HOOK UP OUTSIDE GRILL LP HOSE TOO SHORT TO REACH LP HOOK UP. Outside grille hose about 1 inch too short to plug in to Lp supply line. Removed LP line junction block mounting screws in frame. Relocated junction block about 6 inches forward on frame. Drilled new mounting holes and secured to frame. Supported LP line with original hose clamp. Checked operation of outside grille. OK.	
Model #	Dlr Sub Hrs 0.40 Sub Labor Amt \$60.00
Serial #	Appr Hrs 0.30 Appr Labor Amt \$45.00

Notes
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE.

Labor Line# 6

Operation Code	Operational Description
30-100-02-00-001044	Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2022-03-09 16:28:38 :: TOP 2 DRAWERS UNDER KITCHEN SINK WONT STAY CLOSED TOP 2 DRAWERS UNDER KITCHEN SINK WON'T STAY CLOSED. Checked operation of both drawers. Drawers will not stay closed. Adjusted tracks. Added another screw to back supports to hold tracks straight.	
Model #	Dlr Sub Hrs 0.50 Sub Labor Amt \$75.00
Serial #	Appr Hrs 0.40 Appr Labor Amt \$60.00

Notes
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE.

Submitted	Labor Amt	\$435.00	Approved	Labor Amt	\$330.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$435.00		Total	\$330.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.