



1025 WI-77 Minong WI US 54859 www.linkrvdirect.com

Invoice
\$561.00

RO# : 40766 Tag# : TE550156

Check-in: Tue May 26, 2026 | 8:39 AM

Ready for Pickup: Mon Jun 22, 2026 | 10:38 AM

Promise Time: Sun May 31, 2026 | 6:00 PM

Customer
Duncan Puffer
2182694989
+1 - (218) 269 - 4989
duncanpuffer@me.com
5159 MAPLE GROVE
ROAD
HERMANTOWN, MN
55811

Pickup-Customer
Same as Customer

Billing-Customer
Same as Customer

Vehicle
2026 Keystone ARCADIA
4YDFARP27TE550156
1 Mi In / 1 Mi Out
In Service Date:
01/01/2017
Sold Date: 10/31/2025
Stock #: KS26-20

Service Advisor
BONNIE SEEMANN
bonnie

A.	MISCELLANEOUS	CUSTOMER STATES COULDN'T GET THE FURNACE TO START.	Warranty Pay	\$82.50
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Job added by BONNIE SEEMANN on Tue May 26, 2026 | 8:39 AM

1. Customer concern

Op.1 MISCELLANEOUS -MISCELLANEOUS

Labor Sale: \$82.50

Labor Cost: \$12.00

Technician	Certification Number	Actual Hours	Assigned Bill Hours	Flag Hours	Labor Sale	Labor Cost
matthewl	-	0.19	0.5	0.5	\$82.50	\$12.00

1. Tested for Ip, tested furnace. 3 times, works as it should. Took photo of temp gauge on exhaust to verify. Request 1.0 for diagnostic

Total Labor Sale
\$82.50

Total Labor Cost
\$12.00

Total Parts Sale
\$0.00

Total Parts Cost
\$0.00

B.	MISCELLANEOUS	CUSOTMER STATES COULDN'T GET THE ON-DEMAND WATER HEATER TO START. RED LIGHT INDICATING"LOCKOUT" REMAINS ON.	Warranty Pay	\$165.00
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Job added by BONNIE SEEMANN on Tue May 26, 2026 | 8:39 AM

1. Function error





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Op.1 MISCELLANEOUS -MISCELLANEOUS

Labor Sale: \$165.00
Labor Cost: \$24.00

Technician	Certification Number	Actual Hours	Assigned Bill Hours	Flag Hours	Labor Sale	Labor Cost
matthewl	-	0.91	1	1	\$165.00	\$24.00

1. control screen read 124, propane was confirmed, water only got warm. Outside shower valves were both open (faucet was shut) causing hot and cold to mix before reaching desired destination. Shut off outdoor faucets, tested, works as it should.

Total Labor Sale \$165.00	Total Labor Cost \$24.00	Total Parts Sale \$0.00	Total Parts Cost \$0.00
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C. MISCELLANEOUS	CUSTOMER STATES TO CHECK FRIDGE BECAUSE HE HAD TO PULL FUZE & RESET TO GET STARTED.	Warranty Pay	\$49.50
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Tags: Add-on

Job added by BONNIE SEEMANN on Tue May 26, 2026 | 8:42 AM

1. Fridge did not turn on

Op.1 MISCELLANEOUS -MISCELLANEOUS

Labor Sale: \$49.50
Labor Cost: \$7.20

Technician	Certification Number	Actual Hours	Assigned Bill Hours	Flag Hours	Labor Sale	Labor Cost
matthewl	-	0.27	0.3	0.3	\$49.50	\$7.20

1. Fridge did not turn on initially. Had to hold power button to start for approximately 5 seconds. Turned on and off 5 times consecutively. Works as it should. Request 1.0 hours for diagnostic

Total Labor Sale \$49.50	Total Labor Cost \$7.20	Total Parts Sale \$0.00	Total Parts Cost \$0.00
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D. MISCELLANEOUS	CUSTOMER STATES THE SLIDE OUT AWNING NEEDS TO BE ADJUST OR TIGHTEND UP	Warranty Pay	\$264.00
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Tags: Add-on

Job added by KEVIN GOODIEL on Thu May 28, 2026 | 11:02 AM

1. Slide out awning needs adjustment or tightened.

Op:1 MISCELLANEOUS -MISCELLANEOUS

Labor Sale: \$264.00

Labor Cost: \$57.60

Technician	Certification Number	Actual Hours	Assigned Bill Hours	Flag Hours	Labor Sale	Labor Cost
turnerl	-	1.56	1.6	1.6	\$264.00	\$57.60

1. Slide out awning is tight on both sides, and sags some in middle, looks like water pools up on top. When rolling in fabric has some wrinkles, Took screws out of rail, and ran room in and out, then, snugged fabric on each end to eliminate wrinkles, but still has some slight wrinkles in center. Looks like rear edge of fabric could be cut crooked so it's winding up un-even. Adjusted and tightened best possible. Water pool may have stretched fabric. Included pictures.

Total Labor Sale
\$264.00

Total Labor Cost
\$57.60

Total Parts Sale
\$0.00

Total Parts Cost
\$0.00

Additional Fees	Sale Amount	Cost Amount
SSC - Shop Supply Charges	\$0.00	\$0.00





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Vehicle
2026 Keystone ARCADIA
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Service Advisor
BONNIE SEEMANN
bonnie

Category	Sale	Cost
Labor	\$561.00	\$100.80
Parts	\$0.00	\$0.00
Sublet	\$0.00	\$0.00
Sublet Labor	\$0.00	\$0.00
Sublet Parts	\$0.00	\$0.00
Fees	\$0.00	\$0.00
Discounts	\$0.00	-
Tax	\$0.00	-
Deductible	\$0.00	-
Insurance/Warranty	\$0.00	-
Invoice Total	\$561.00	\$100.80

Clock In Info

#	Opcode	Date	Clock In	Clock Out	Time Spent	Pay Type	Technician	Flag Hrs
C	MISC	Wed May 27, 2026	12:58 PM	1:14 PM	0.27 hrs	W	matthewl	0.3 hrs
Tag: Regular Hour			Reason: -					
A	MISC	Wed May 27, 2026	1:15 PM	1:26 PM	0.19 hrs	W	matthewl	0.5 hrs
Tag: Regular Hour			Reason: -					
B	MISC	Wed May 27, 2026	1:26 PM	2:21 PM	0.91 hrs	W	matthewl	1 hrs
Tag: Regular Hour			Reason: -					
D	MISC	Thu Jun 4, 2026	1:20 PM	2:53 PM	1.56 hrs	W	turnerl	1.6 hrs
Tag: Regular Hour			Reason: -					





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Accounting Info - Warranty

GL Account #	Control #	Franchise	Amount
11400	40766	LINK RV	\$561.00
57200	40766	LINK RV	-\$561.00
67200	40766	LINK RV	\$100.80
14400	matthewl	LINK RV	-\$43.20
14400	turnerl	LINK RV	-\$57.60

