

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	942695
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2SBRBXNS042799
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	220 / 220
Labor rate:	\$150.00	ITEM #	SBT2557RB
OWNER INFORMATION		DEALER RO #	66572
KERRY L TULEY		CLAIM START DATE	02/25/2022
221 REAVIS ST		CLAIM END DATE	01/01/1900
Princeton, IN 47670			
USA			
Retail Date of Purchase	02/05/2022	WARRANTY EXPIRATION DATE	02/05/2023

Claim Line Details

Labor			
Line# 1	Operation Code	Operational Description	
	30-100-02-00-003062	Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2022-02-25 09:36:55 :: THE DOOR UNDER THE DINNETTE IS HANGING DOWN DOOR ABOVE THE DOG FEEDER INSTALL ADJ THE LATCH TO MAKE SURE IT WILL HOLD THE DOOR		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.40	\$60.00
		0.10	\$15.00
	Notes		
	The repair was submitted with the incorrect flat rate code and has been changed to one that better suits the repair (30-100-02-00-003062). Please be sure to use the keyword search when selecting codes. The correct code will have the necessary requirements for the repair. Authorized to flat rate.		

Labor			
Line# 2	Operation Code	Operational Description	
	30-100-02-00-003062	Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2022-02-25 09:38:36 :: WHEN CUSTOMER DROVE HOME THE DRAWER UNDER THE KITCHEN SINK WAS OPEN 3 DRAWS UNDER SINK, ROLLER LATCHES DO NOT LINE UP, MARK CABINET, REMOVE DRAWS, REMOVE 1 SIDE OF LATCH FILL SCREW HOLES HITH WOOD AND GULE, RESET LATCHES, PUT DRAWS BACK IN CABINET AND TEST		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.60	\$90.00
		0.30	\$45.00
	Notes		
	Dealer has requested more time than what is normally approved for this repair. Forest River will allow .30 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.		

Labor			
Line# 3	Operation Code	Operational Description	
	30-103-01-00-001125	Linoleum - Interior/Flooring/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2022-02-25 09:40:29 :: RIGHT INFRONT OF THE RECLINER BY THE DOOR HAS A TEAR IN THE FLOOR REPAIR AT FACTORY DID NOT HOLD IN VINAL SLIDEROOM		

