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1202 Idell Road
Bulls Gap, TN 37711

W/O: 26982



WO #: 26982

Customer: 59745 - MCLAIN, BOBBY
Address: 65 LEE SHELTON LN
AFTON, TN
37616

Home Phone: 423-823-1482

Work Phone:
Author: S.DAVIS
Location: IH
Invoice #:

Stock #: 11205
Stock Desc: 2026 TT DUTCHMEN ASPEN TRAIL
3200WAP
Model: 3200WAP
Serial #: 4YDTATR26T8920167
Chassis #:
Mileage:
Key #:
Req'n #:
License #:
Trim:

Purchase Date: 11 OCT 25
Date In: 13 APR 26
Promise Date:
Promise Time:
Schedule Date:
Completed:
Warr. Date: 11 OCT 25

Job #1 - Warranty

COMPLAINT: LIGHT STRIP THAT WAS SENT FOR CLAIM 49435 (C3892637) WAS DENIED FOR PART NOT RETURNED. ASKING TO OPEN ANOTHER CLAIM AND ADD THAT THE WRONG COLOR WAS SENT AND CUSTOMER IS ASKING FOR ANOTHER GREEN ONE BE SENT TO MATCH THE REPLACEMENT LIGHT STRIP THAT WAS SENT BY KEYSTONE

CAUSE: LIGHT STRIP FAILED AND SOME OF THE LIGHTS WERE NOT WORKING, WARRANTY APPROVED TO REPLACE IT. WHEN PART ARRIVED IT WAS GREEN (ORIGINAL IS BLUE) CUST WOULD HAVE 1 BLUE STRIP AND 1 GREEN ON THE PATIO AREA

CORRECTION: REPLACE THE OTHER LIGHT BLUE LIGHT STRIP WITH A GREEN ONE AND COVER PARTS AND SHIPPING FOR BOTH GREEN LED LIGHT LABOR .50

Customer #: 59745
MCLAIN, BOBBY

Subtotal for Job #1: 0.00

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 0.00



I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 14 Apr 2026

