



KEYSTONE

Pre-Authorization

Pre-Authorization number: PREAUTH974 Reference no.26982 Status: Approved
 83 (PA03988850)

Servicing Dealer 8140 Name Tri-AM RV Center of East TN Address 1202 Idell Rd Bulls Gap, TN 37711 VIN 4YDTATR26T8920167 Retail sold on 10/11/2025

| Root | Operation Description | Sublet | Sub Hours | Hours | Actual hours | Qty | Base hours | Complaint/Cause/Correction |
|----------|-----------------------|--------|-----------|-------|--------------|-----|------------|--|
| 5102806B | Light, LED-Striplight | 0 | 0.5 | 0.5 | | 1 | 0.3 | <p>Complaint: Light strip that was sent for C3892637 was denied for part not returned. Asking to open another claim and add that the wrong color was sent and customer is asking for another green one to be sent to match the replacement light strip that was sent by Keyst</p> <p>Cause: Light strip failed and some of the lights were not working, warranty approved to replace it. When part arrived, it was green (original is blue) customer would have one green and one blue strip on the patio area</p> <p>Correction: Replace the other light blue light strip with a green one and cover parts and shipping for both green LED light</p> |

Pre-Authorization number: PREAUTH97483 0.5

For paper claims only use one pre-authorization number per warranty claim form.
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
 The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.