



Phone: (423) 235-1167  
 Toll Free: (877) 635-1167  
 Fax: (423) 235-1176

1202 Idell Road  
 Bulls Gap, TN 37711

W/O: 26982



WO #: 26982

Customer: 59745 - MCLAIN, BOBBY  
 Address: 65 LEE SHELTON LN  
 AFTON, TN  
 37616

Home Phone: 423-823-1482

Work Phone:  
 Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 11205

Stock Desc: 2026 TT DUTCHMEN ASPEN TRAIL  
 3200WAP

Model: 3200WAP

Serial #: 4YDTATR26T8920167

Chassis #:

Mileage:

Key #:

Req'n #: 62780

License #:

Trim:

Purchase Date: 11 OCT 25

Date In: 13 APR 26

Promise Date:

Promise Time:

Schedule Date:

Completed:

Warr. Date: 11 OCT 25

**Job #1 - Warranty**

COMPLAINT: LIGHT STRIP THAT WAS SENT FOR CLAIM 49435 (C3892637) WAS DENIED FOR PART NOT RETURNED. ASKING TO OPEN ANOTHER CLAIM AND ADD THAT THE WRONG COLOR WAS SENT AND CUSTOMER IS ASKING FOR ANOTHER GREEN ONE BE SENT TO MATCH THE REPLACEMENT LIGHT STRIP THAT WAS SENT BY KEYSTONE

CAUSE: LIGHT STRIP FAILED AND SOME OF THE LIGHTS WERE NOT WORKING, WARRANTY APPROVED TO REPLACE IT. WHEN PART ARRIVED IT WAS GREEN (ORIGINAL IS BLUE) CUST WOULD HAVE 1 BLUE STRIP AND 1 GREEN ON THE PATIO AREA

CORRECTION: REPLACE THE OTHER LIGHT BLUE LIGHT STRIP WITH A GREEN ONE AND COVER PARTS AND SHIPPING FOR BOTH GREEN LED LIGHT  
 LABOR .50

**Labor**

Job #	Description	Hours	Total
1	REPLACED LIGHT STRIP	0.50	87.50

**Parts**

Part #	Description	Qty	Price	Total
723790	LIGHT STRIP 192" LED	1.00	51.79	51.79

**Other Services**

Code	Description	Qty	Price	Total
CRA	CRATE CHARGES	1.00	20.00	20.00
SHP	SHIPPING/FREIGHT FEE	1.00	445.84	445.84
NII	723790 PART NUM FOR CLAIM-C3892637, WRONG COLOR -	1.00	51.79	51.79
SHP	SHIPPING ON 1ST WRONG PART NUMBER	1.00	215.13	215.13
CRA	CRATE ON 1ST WRONG PART NUMBER	1.00	20.00	20.00

**Subtotal for Job #1: 892.05**

Customer #: 59745  
 MCLAIN, BOBBY



Parts Total: 51.79  
Labour Total: 87.50  
Sublet Total: 0.00  
Extras Total: 752.76  
**WORK ORDER TOTAL: 892.05**

W/O: 26982

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Date: 19 Jun 2026

Customer Signature : \_\_\_\_\_

Customer Work  
Order



Customer #: 59745  
MCLAIN, BOBBY

