



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 66535
Promised Date: 31 MAR 22

CUSTOMER WORK ORDER

WO #: 66535

Customer: 46506 - VUKOVICH, THOMAS
J. - 812-459-0749

Tag:

Author: BH

Location: 0414 FIND OUT FROM BH IF
THIS CAN BE CLOSED

Stock #: 11163

Stock Desc: 2022 5W KEYSTONE
MONTANA 3121RL

Chassis #: 4YDFM0R28N4702082

Serial #: 4YDFM0R28N4702082

Mileage: 0

Licence:

Invoice #:

Date In: 17 FEB 22

Promised: 31 MAR 22

Date Sched:

Completed: 15 APR 22

Warr. Date: 10 MAR 22

Job #PDINFW - Internal

COMPLAINT: Transferred to BAS*66601 on 25 FEB 22

Estimate amount was 0.00

PDI - NEW FIFTH WHEEL

CORRECTION: final done.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #WINTER - Internal

COMPLAINT: Transferred to BAS*66601 on 25 FEB 22

Estimate amount was 0.00

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

CORRECTION: winterized.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DGH	N/C
Z990	WINTERIZE UNIT	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Customer #: 46506
VUKOVICH, THOMAS J.



**Job #1 - Warranty**

COMPLAINT: OUTLET IN KITCHEN IS BROKEN

CAUSE: APPROVED .3 PRE AUTH PA03056441

CORRECTION: replaced outlet.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	45.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00

Parts

Part #	Description	Qty	Price	Total
S817	S817 BLACK DUAL OUTLET W/WALL COVER PLATE	1.00	8.56	8.56

Subtotal for Job #1: 53.56**Job #FPDINFW - Internal**

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22

Estimate amount was 0.00

FINAL PDI ON NEW FIFTH WHEELS

CAUSE: FPDINFW - FINAL PDI ON NEW FIFTH WHEEL.

CORRECTION: Closed up and moved unit blocking this unit in front corner of lot. Moved unit into shop from sales lot. Installed (2) new batteries and madeup cables to connect batteries together. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 110 psi. Recorded tire serial numbers. Checked power cord. Checked converter output. Checked all interior lights. Checked both awnings. Performed LP drop test and set LP pressure at 10 1/2 in.wc. Checked both A/C's. Checked TV Antenna and both TV's. Checked roof. Checked all appliances.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C

Subtotal for Job #FPDINFW: 0.00**Job #COVER-L - Internal**

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22

Estimate amount was 0.00

2 LARGE SLIDE COVER 138" TO 192"

INSTALLED

CAUSE: COVER-L - 2 LARGE SLIDE COVER 138" TO 192" INSTALLED.

CORRECTION: Installed brackets on 2 slideouts. Installed awning rails above both slideouts. Tapped ends of stand offs on both awning roller tubes. Installed slide out covers in both awning rails. Centered slide covers over slide outs and secured to brackets. Removed spring locking pins on both slide covers. Checked operation of slide outs. Secured slide toppers to awning rails.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
FRT	FREIGHT	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C



Subtotal for Job #COVER-L: 0.00

Job #COVER-M - Internal

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22
Estimate amount was 0.00
INSTALL MEDIUM SLIDE COVER 102" TO 132"

CAUSE: COVER-M- INSTALL MEDIUM SLIDE COVER 102" TO 132".

CORRECTION: Mounted brackets on face of slideout. Tapped holes in roller tube stand off brackets. Mounted awning rail above slideout. Installed roller tube and fabric in awning rail. Centered over slideout. Secured roller tube and fabric to stand offs. Removed spring locking pins. Checked operation of slide cover and slideout. Secured awning fabric to awning rail.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
FRT	FREIGHT	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #COVER-M: 0.00

Job #MAXX - Internal

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22
Estimate amount was 0.00
ROOF VENT COVER - INSTALL ON ALL VENTS

CAUSE: MAXX - ROOF VENT COVER - INSTALL ON ALL VENTS.

CORRECTION: Installed MAXX vent covers on Bathroom and Kitchen vents.

Labor

Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #2 - Internal

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22
Estimate amount was 0.00
INSTALL DAUBER SCREENS ON FURNACE AND WATERHEATER

CAUSE: INSTALL DAUBER SCREENS ON FURNACE AND WATER HEATER.

CORRECTION: Install dauber screens: (1) on Furnace & (2) on Water Heater.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE OVEN WILL NOT LITE

CAUSE: THE OVEN WILL NOT LITE.





CORRECTION: Oven will not lite. Pilot will not stay burning. Removed oven shelf for access to pilot and thermocouple. Checked thermocouple to see if in all the way and over pilot flame. Tried to keep pilot burning by holding a fire stick on thermocouple. Pilot still will not stay burning when oven knob is released. Thermocouple bad and needs replaced. 3/4/2022: Turned in parts request for a new thermocouple. 3/10/2022: Replaced thermocouple. Pilot lite still will not stay on. Changed out complete stove and oven from a stock unit.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	60.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	BRM	52.50
Z990	MISCELLANEOUS REPAIR	BRM	0.00

Parts				
Part #	Description	Qty	Price	Total
351873	RANGE THERMOCOUPLE	1.00	10.40	10.40
669002	RANGE - MANIFOLD K	1.00	179.78	179.78

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-THERMOCOUPLE	1.00	11.76	11.76
FRT	UPS-MANIFOLD	1.00	18.31	18.31

Subtotal for Job #3: 332.75

Job #WALK - Internal

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22
 Estimate amount was 180.00
 WALK THRU

CORRECTION: SET CAMPER IN MY BAY AND DID WALK THRU HAD LOTS OF QUESTIONS ON NEW TECH STUFF.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #WALK:			0.00

Job #4 - Internal

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22
 Estimate amount was 0.00
 ADJUST CUSTOMERS 5TH WHEEL SLIDE TO WORK WITH

CORRECTION: ADJUSTED 5TH WHEEL HITCH IN TRUCK.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Subtotal for Job #4:			0.00

Job #5 - Internal

COMPLAINT: Transferred to BAS*66775 on 16 MAR 22
 Estimate amount was 0.00
 SWAP OVEN PER CHAD

CAUSE: DAVE ROBBED IT OUT OF 4YDFM0T24N4701973

CORRECTION: DAVE AND I SWAPPED OUT OVENS



Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Subtotal for Job #5:			0.00

Parts Total: 198.74

Labour Total: 157.50

Sublet Total: 0.00

Extras Total: 30.07

WORK ORDER TOTAL: 386.31

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 Apr 2022

W/O: 66535
Promised Date: 31 MAR 22Customer #: 46506
VUKOVICH, THOMAS J.