

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	938476
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CAZB3NX025451
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$150.00	ITEM #	ACAT343BHTSLE
OWNER INFORMATION		DEALER RO #	66534
		CLAIM START DATE	02/22/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	60-139-01-00-001557	Operational Description	Sink Strainer Basket, Removable (each) - Plumbing/Kitchen (Galley)
Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2022-02-22 11:56:00 :: OUTSIDE KITCHEN SINK MISSING DRAIN PLUG INSTALL SINK PLUG		
Model #	Dlr Sub Hrs	0.10	Sub Labor Amt \$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt \$15.00

Notes
AUTHORIZED AS REQUESTED

Labor

Line# 2

Operation Code	30-101-01-00-001079	Operational Description	Sliding, Pocket Door Track - Interior/Interior Doors/Replace/No Tread Code
Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2022-02-22 11:58:36 :: BUNK SLIDE OUT HITTING SLIDING DOOR BUNK SLIDE HITTING SLIDING DOOR. When bunk slide comes in it is hitting sliding door. Roller track is coming loose from ceiling. Added extra screws in ceiling track to secure to ceiling. Door came loose from track rollers. Reattached door to track rollers. Adjusted height of door to align with opposite wall when closed. Top slide facia hits door when closing slide out. Top facia board too long and needs to be cut off. Cut off 1/2 inch of right end of eacia board for clearance.		
Model #	Dlr Sub Hrs	0.50	Sub Labor Amt \$75.00
Serial #	Appr Hrs	0.40	Appr Labor Amt \$60.00

Notes
EXCESSIVE AMOUNT REQUESTED

Labor

Line# 3

Operation Code	70-147-01-11-001768	Operational Description	Coax End, each - Appliances/Television/Replace/Electrical
Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2022-02-22 12:02:21 :: TV WON'T PICK UP CHANNELS TV WON'T PICK UP CHANNELS. Searched for channels. Could not find any. Checked coax from booster to TV. Found a Bad connection at TV end. Straightened center coax. Reinstalled coax at TV. Now picks up channels.		
Model #	Dlr Sub Hrs	0.20	Sub Labor Amt \$30.00
Serial #	Appr Hrs	0.10	Appr Labor Amt \$15.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 4

Operation Code 70-147-01-11-002194	Operational Description TV Power Supply Booster - Appliances/Television/Replace/Electrical	
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-02-22 12:03:14 :: TV BOOSTER WIRES PULLED OUT OF BACK OF BOOSTER TV BOOSTER WIRES PULLED OUT OF BACK OF BOOSTER. TV Booster not working. Removed from wall. Found power wires pulled out of terminal on back of booster. Removed broken terminal. Attached new terminal to two power wires. Reconnected to back of TV booster. Remounted booster in wall. Relabeled outside coax connectors. Door side outlet is for "SATELLITE" only , not cable/satellite. Roadside coax connector was not labeled. Added "CABLE" label.		
Model #	Dlr Sub Hrs 0.50	Sub Labor Amt \$75.00
Serial #	Appr Hrs 0.30	Appr Labor Amt \$45.00

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$195.00	Approved	Labor Amt	\$135.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$195.00		Total	\$135.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	