



12024 Central Ave SE ★ Albuquerque NM 87123  
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W/O: 73542  
 Promised Date:  
 10 JUN 26



WO #: 73542 (Appointment Date: 13 JUN 2026 - Time: 12:15pm)  
 Customer Name: 60169 - STOW, DIANA Completed Date:  
 Invoice#:  
 Author: ADVISOR  
 Stock Desc: 9433 2025 CRUSADER  
 250RLX  
 Serial#: 5ZT3CSPB3SG128152 Date In: 13 JUN 26  
 Chassis#: 5ZT3CSPB3SG128152 Time In:  
 Miles/Hrs:  
 Tag#: 7318  
 Purchased Date: 28 JUN 25  
 Warranty Date: 28 JUN 25

**Job #1 - Internal**

COMPLAINT: CUSTOMER STATES WATER LEAK, PASS. SIDE, UNDER UNIT BETWEEN THE WATER HEATER & MARKER LIGHT - COMING OUT OF SOME WIRES

CAUSE: Water leak near the water heater

CORRECTION: Customer stated can see water coming out of a 12 V electric line underneath the unit. Contacted the customer to get more information stated when connected to city water after a period of time they would begin to see water dripping out of this line however if they turn the water off it would stop almost immediately, but if they turn the water back on, it would take a period of time before it would start leaking again. Gained access in the basement to access panel that gets behind the water heater to the remaining portion of the water lines most of the water lines for this unit are all within this area for the kitchen for the bathroom for the shower and for the water heater. Inspected the waterlines didnt see any visible evidence of a leak. Connected to the unit to city water, bleed the waterlines to ensure that the air was out of the lines and out of the water heater lines. Inspected the waterlines again under pressure didnt see any evidence of leak. Left the unit hooked up for over four hours. Checked again through the access panel did not see any evidence of water Leaking was able to trace the electric line that they were discussing which is right next to the water heater. Going to leave the unit under pressure overnight and reinspect again.

After almost 24 hours of being under pressure on city water no leak has been detected .

Checked under the unit no moisture found

Checked in the basement behind the access panel no leak found

Examined the area in basement around the water heater and where the 12v wire comes through the floor and could find evidence of a water leak .

Retested the water system this time turn the propane on turn the water heater on which is an on-demand water heater ran hot water through the bathroom faucet. The shower and the kitchen sink ran cold water through the shower bathroom faucet shower toilet.

Got back into the basement, pulled on the waterlines again look at the waterlines for any evidence of leaking could not find any evidence of leaking on any other waterlines no evidence of leaking on the back of the water heater no evidence of leak inside the water heater after cycling the water heater.

Reattach the access panel in the basement turn the propane off turn the water heater off close the unit up unable to to replicate the water leak from the customer complaint.

Did inspect underneath the cabinets for evidence of water leak from the bathroom sink rear of the toilet and underneath the kitchen faucet found no evidence of water leaking on those lines.

Service advisor is going to follow up with the customer and inquire if they are using a pressure regulator or not job is complete..

Requesting full-time invested into this job approximately two hours and 15 minutes

**Labor**

Job #	Description	Total
1	WATER LEAK TEST	N/C

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**Other Services**

Code	Description	Qty	Price	Total
SS-I	SHOP SUPPLIES - INTERNAL	1.00	N/C	N/C
<b>Subtotal for Job #1:</b>				<b>0.00</b>

**Job #2 - Warranty**

COMPLAINT: CUSTOMER STATES BUBBLE ON TOP BLACK STRIP DECAL TO THE LEFT OF BEDROOM WINDOW, PASS SIDE

CAUSE: Large bubble in decal

CORRECTION: Used a fine needle poked a couple of holes in the decal bubble. Tried to smooth the bubble out however, the decal has stretched and will no longer light flat.

Recommend replacement of the decal parts will have to be ordered. Pictures taken of the location of the decal type of decal as an overall and up close to the bubble.

Well, request 30 minutes labor time to remove and replace decal

**Labor**

Job #	Description	Total
2	DECAL	N/C
<b>Subtotal for Job #2:</b>		<b>0.00</b>

**Job #3 - Warranty**

COMPLAINT: CUSTOMER STATES BUBBLE THAT HAS POPPED ON BLACK STRIP ABOVE TIRES ON PASS. SIDE

CAUSE: Decal has a hole in it

CORRECTION: Recommend the removal and replacement of the decal will be the decal on the passenger side that goes from the entry door forward to approximately the center of the fender skirt

Will request parts to be ordered in 30 minutes labor time to remove and replace decal

**Labor**

Job #	Description	Total
3	DECAL	N/C
<b>Subtotal for Job #3:</b>		<b>0.00</b>

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>0.00</b>

NOTICE:  
 DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

\*\*MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND\*\*

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.



Customer Signature : \_\_\_\_\_

Date: 18 Jun 2026

W/O: 73542  
Promised Date: 19 JUN 26



Customer #: 60169  
STOW, DIANA



Customer Work  
Order

