

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 66508
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51340 - CRAIG E. PERRY, SR.
Address: 2863 CIRCLE DR ALTON, IL

62002

Phone: 618-334-0708

Stock Number: 10649 - 2021 CATALINA 243RBSLE 5ZT2CANB0MU039006

VIN: 5ZT2CANB0MU039006 HIN: SER#: 5ZT2CANB0MU039006

Mileage: 0 Work Order Comp: 25 FEB 22

Auth. No: Dealer #:

Warr. Date: 24 MAY 21 Work Order Date: 15 FEB 22 Inv #: 373224

WO # Job # Description JOB INFORMATION

66508 1 AWNING LED LIGHT ARE NOT WORKING
FOUND THAT THE AWNING LIGHTS DID NOT WORK HALF WAY DOWN THE
AWNING. THE LED STRIP WAS DAMAGED AND NEEDED REPLACED. THE
OUTSIDE CONTROLLER DID NOT WORK ALL OF THE TIME. IT HAD BEEN
SMASHED IN THE AWNING. I ORDERED NEW LIGHTS AND A CONTROLLER. I
CHANGED THE LIGHTS AND CONTROLLER. TESTED AND IT ALL WORKS NOW.

66508 2 CUSTOMER SAYS THAT WE DIDNT CHANGE A SPEAKER IT SOUND LIKE A
CRACKEL
REAR OUTSIDE SPEAKER DID NOT SOUND RIGHT. IT WAS NOT AS LOUD AS
THE OTHER. I REMOVED THE SPEAKER AND IT GOT LOUDER. I SEEN THAT A
SPEAKER SCREW HAD BEEN SCREWED INTO A 120 VOLT WIRE. I PATCHED
THE WIRE AND MOVED IT INSIDE THE WALL. I REINSTALLED THE SPEAKER
AND THEN TESTED IT. THE SPEAKER IS NOW WORKING AS IT SHOULD.

Part No Job# Description PARTS Qty Price Total

F100207754 1 KIT, LED CONTROLLE 1.00 8.12 8.12

F100247629 1 LED LIGHTS FOR CAR 1.00 135.08 135.08

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 150.00 0.00

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 150.00 75.00

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 150.00 0.00

Claim : 66508

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      1    MISC LABOUR CODE (EXTERNAL)      0.00     150.00      0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.40     150.00     60.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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SS        1    SHOP SUPPLIES                1.00       0.00       0.00
FRT       1    UPS-LIGHTS & REMOTE                1.00      15.68      15.68

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Parts Total:      143.20
Labour Total:     135.00
Sublet Total:       0.00
Extras Total:      15.68

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>>>> Claim Total:      293.88

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Customer Signature: _____

Date: _____