

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	933058
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CANB0MU039006
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	103 / 103
Labor rate:	\$150.00	ITEM #	CAT243RBSLE
OWNER INFORMATION		DEALER RO #	66508
CRAIG PERRY SR		CLAIM START DATE	02/17/2022
2863 CIRCLE DR		CLAIM END DATE	01/01/1900
Alton, IL 62002			
USA			
Retail Date of Purchase	05/24/2021	WARRANTY EXPIRATION DATE	05/24/2022

Claim Line Details

Labor

Line# 1

Operation Code	20-55-01-11-000850	Operational Description	Awning LED Light Strip - Exterior/Awnings - Electrical (Carefree of Colorado)/Replace/Electrical
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-02-17 08:34:04 :: AWNING LED LIGHT ARE NOT WORKING FOUND THAT THE AWNING LIGHTS ARE DIFFERENT COLORS AND THE CONTROLLER NEED TO BE REPLACED REPLACE THE LED LIGHTS AND THE CONTROLLER

Model #	GZ180006EAR	Dlr Sub Hrs	0.60	Sub Labor Amt	\$90.00
Serial #	2145719229	Appr Hrs	0.50	Appr Labor Amt	\$75.00

Notes

excessive time requested per repair description

Labor

Line# 2

Operation Code	70-148-01-00-001701	Operational Description	Speaker - Appliances/Radio/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-02-17 08:35:56 :: CUSTOMER SAYS THAT THE SPEAKER SOUNDS LIKE A CRACKEL REAR OUTSIDE SPEAKER DID NOT SOUND RIGHT. IT WAS NOT AS LOUD AS THE OTHER. I REMOVED THE SPEAKER AND IT GOT LOUDER. I SEEN THAT A SPEAKER SCREW HAD BEEN SCREWED INTO A 120 VOLT WIRE. I PATCHED THE WIRE AND MOVED IT INSIDE THE WALL. I REINSTALLED THE SPEAKER AND THEN TESTED IT. THE SPEAKER IS NOW WORKING AS IT SHOULD.
Additional Note : bhoffman@americanrvcenter.com, 2022-02-17 08:36:38 :: WE ARE NOT REPLACING THE SPEAKER DUE TO POOR INSTALL

Model #		Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #		Appr Hrs	0.40	Appr Labor Amt	\$60.00

Notes

Submitted	Labor Amt	\$150.00	Approved	Labor Amt	\$135.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$150.00		Total	\$135.00

DEALER	DATE
SIGNATURE	

CUSTOMER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.