



Ashlee Olsen <ashlee@dealer-advisors.com>

Automatic reply: 10359277

7 messages

Claim Payments <claimpayments@dometic.com>
To: Ashlee Olsen <ashlee@dealer-advisors.com>

Mon, Oct 27, 2025 at 11:59 AM

If any further information is needed we will contact you, but if all information is supplied we will process your payment and no further contact is necessary.

Thank you for contacting us.

Ashlee Olsen <ashlee@dealer-advisors.com>
To: Claim Payments <claimpayments@dometic.com>

Wed, May 27, 2026 at 12:37 PM

Hello,

We never received a check for 10359277, can you please tell me the status of this? It just says processing on the site.

Thank you,
Ashlee

[Quoted text hidden]

--

Ashlee Olsen
Warranty Administrator
iClaims Services
icclaimsservices.com
208.716.2887

Brenda Bozman <brenda.bozman@dometic.com>
To: "ashlee@dealer-advisors.com" <ashlee@dealer-advisors.com>

Wed, May 27, 2026 at 2:18 PM

Brenda Bozman
Claims Payment Customer Service Expert I

brenda.bozman@Dometic.com

5155 Verdant Drive, 46516, Elkhart, IN, United States

dometic.com



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From: Claim Payments <claimpayments@dometic.com>
Sent: Wednesday, May 27, 2026 2:50 PM
To: Brenda Bozman <brenda.bozman@Dometic.com>
Subject: FW: Automatic reply: 10359277

Click on this link below:

Dometic For Business

B2B Ecommerce Portal | Dometic For Business

PLEASE MAKE SURE YOU REQUEST ACCESS TO GET STARTED AND TO KEEP UP TO DATE WITH ALL YOUR ACCOUNT NEEDS AT DOMETIC FOR BUSINESS.

Please click the link below or scan the QR code to let us know how we are doing. We welcome any feedback that you can give to us on ways to improve our service to you!

Customer Satisfaction Survey!

Thank you,

Karen M.

Did you return the fan motor? If so can you provide me with the tracking information

From: Ashlee Olsen <ashlee@dealer-advisors.com>
Sent: Wednesday, May 27, 2026 2:38 PM
To: Claim Payments <claimpayments@dometic.com>
Subject: Re: Automatic reply: 10359277

You don't often get email from ashlee@dealer-advisors.com. Learn why this is important

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[Quoted text hidden]

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Ashlee Olsen <ashlee@dealer-advisors.com>
To: Brenda Bozman <brenda.bozman@dometic.com>

Thu, May 28, 2026 at 9:54 AM

Good morning Brenda,

Your response email was blank, can you send it again please?

Thank you,
Ashlee

[Quoted text hidden]

Brenda Bozman <brenda.bozman@dometic.com>
To: Ashlee Olsen <ashlee@dealer-advisors.com>

Thu, May 28, 2026 at 10:22 AM

Well that was weird...

Did you return the fan motor? If so can you provide me with the tracking information

Brenda Bozman
Claims Payment Customer Service Expert I

brenda.bozman@Dometic.com

5155 Verdant Drive, 46516, Elkhart, IN, United States

dometic.com

 **DOMETIC**



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[Quoted text hidden]

Ashlee Olsen <ashlee@dealer-advisors.com>
To: Brenda Bozman <brenda.bozman@dometic.com>

Thu, May 28, 2026 at 10:29 AM

Yep, here you go!

[Quoted text hidden]

2 attachments



UPS TRACKING FOR PART RETURN.PNG
52K



Shipment Receipt _ UPS ON PART RETURN.pdf
56K

Brenda Bozman <brenda.bozman@dometic.com>
To: Ashlee Olsen <ashlee@dealer-advisors.com>

Thu, May 28, 2026 at 10:42 AM

Thank you. I got this processed and payment will go out next check run

[Quoted text hidden]