



Air Conditioner Performance Check-List for Warranty Coverage

Once Completed – Email to techservice@dometic.com or fax to **(574) 389-3975**

*** Incomplete or inaccurate information will delay processing. ***

*** Replacement parts / product will be sent at no charge unless prior approval has taken place. ***

Dealer Name: Tri Am RV Center Dealer Account # 10411001
Dealer Phone: 423-235-1147 Dealer Fax: NA
Dealer Contact: Stephanie Dealer PO # / Ref # 20137
Dealer Email: truwarranty@triamrv.com / ashlee@dealer-advisors.com

Customer Date of Purchase – or – Stock Unit:

Customer Name: Cutshall, Taisea

RV Manufacturer: Dometic

Year of Coach: 2005

Compete RV VIN: 1CMTD3429M001217

FX 3473 MW HAS

Dometic AC Model / Mfg. # 3473 MW HAS - mx

Dometic AC Serial # 42899745

Nature of Complaint: intermittent fan locking up.

Took about 5 turns to get it to spin when in
locks up.

Diagnostic / Testing Information

Is there is a visible leak within the AC unit? no

Describe location of leak:

***** If a leak is identified, no additional testing is required. *****

Compressor running? Yes Amp draw from blue compressor wire: 10.3

Ambient roof temperature during testing: 75 AC volts: 123 volts

***** After running the AC unit for at least 15 minutes above 65 deg F *****

Return / Intake Air Temp: 65 Discharge / Output Air Temp: 48

***** If the problem lies with the fan motor please provide *****

Fan Motor Amp Draw: 6.12 Fan Motor AC Voltage: 123 volts

***** If the problem lies within the control board or thermostat *****

Control Board / Box Part # _____ Thermostat Part # _____

- Or - Describe the Thermostat (Number of Buttons, ect.) _____

NOTE: This form is used for authorization only. This is NOT used for labor reimbursement.
For labor reimbursement please submit a warranty service report to

claimpayments@dometic.com