

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 926805  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CATB5NX025377  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 205 / 205  
 ITEM # ACAT283RKSLE  
 DEALER RO # 66476  
 CLAIM START DATE 02/11/2022  
 CLAIM END DATE 01/01/1900

Labor rate: \$150.00  
 OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

**Labor**  
 Line# 1      **Operation Code**      **Operational Description**  
 70-147-24-00-001769      TV Coax Cable - Appliances/Television/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2022-02-11 08:44:21 :: TV WONT PICK UP ANY CHANNELS TV WILL NOT PICK-UP CHANNELS. Living room TV will not pick up any channels. Test TV connected in front bedroom picks up 12 channels. Test TV will not pick up channels at outside antenna port. Removed antenna booster from wall behind living room tv. Checked coax from booster to TV. Coax checked ok. Removed booster from wall. Found all coax connectors were loose. Removed outside Cable/Satellite from wall. Found bad coax connector. Cut off connector and installed a new connector. This coax goes to sat terminal on booster and is not for connecting a tv to it. Remounted outside connector and relabeled "Satellite" only. Added label to "Cable" connector on other side of unit. Trimmed booster mounting hole bigger to get all coax wires back in wall hole. Rechecked living room tv after booster was remounted in wall. TV ok.

<b>Model #</b>	<b>Dlr Sub Hrs</b>	1.50	<b>Sub Labor Amt</b>	\$225.00
<b>Serial #</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b>	\$150.00

**Notes**  
 EXCESSIVE AMOUNT REQUESTED. AUTH 1.0 FOR REPAIR

**Labor**  
 Line# 2      **Operation Code**      **Operational Description**  
 70-148-01-00-001714      Radio Remote - Appliances/Radio/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2022-02-11 08:45:42 :: THE FIREPLACE REMOTE CONTROL IS MISSING. THIS WAS NOTED ON DELIVERY PART MISSING ORDER REMOTE FOR UNIT  
 Additional Note : bhoffman@americanrvcenter.com, 2022-02-11 08:47:41 :: THIS IS A FIREPLACE REMOTE

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b>	\$15.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b>	\$0.00

**Notes**  
 PART ONLY - NO LABOR INVOLVED IN REMOTE

**Labor**  
 Line# 3      **Operation Code**      **Operational Description**  
 30-101-01-00-001076      Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2022-02-11 08:50:56 :: THE BEDROOM DOOR HAS CHUNK OUT OF EDGE AND SCRATCHES BY THE KNOB DAMAGE TO THE DOOR AND NEEDS TO BE REPLACED  
 REPLACE THE DOOR

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.75	<b>Sub Labor Amt</b>	\$112.50
<b>Serial #</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$75.00

**Notes**

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE.

**Labor  
Line# 4**

**Operation Code**

40-196-24-11-001297

**Operational Description**

Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2022-02-11 08:54:08 :: FURNACE WILL NOT RUN. NO FAN NO HEAT FURNACE WILL NOT RUN. NO FAN NO HEAT. Furnace does not come on and run when thermostat call for heat. Checked fuse in fuse panel. Fuse good. Removed thermostat from wall. Checked all connections. All good and correct. Removed louver panel and furnace cover. Checked switch next to control board. Switch in "ON" position. Furnace still does not run. Checked power wires to furnace. No power to furnace. Checked all wiring at furnace. Power wire for furnace are connected to thermostat wires. Cut wires and connected to correct hot and ground. Turned od thermostat. Furnace now comes "ON" and runs. Replaced cover and louver panel. Remounted thermostat on wall.

**Model #**

**Dlr Sub Hrs**

1.00

**Sub Labor Amt**

\$150.00

**Serial #**

**Appr Hrs**

1.00

**Appr Labor Amt**

\$150.00

**Notes**

AUTHORIZED AS REQUESTED

**Labor  
Line# 5**

**Operation Code**

60-139-01-00-001543

**Operational Description**

Single Handle Kitchen Faucet with Pullout Sprayer - Plumbing/Kitchen (Galley) Sink/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2022-02-11 08:59:13 :: KITCHEN FAUCET IS LEAKING WHERE THE NECK MEETS THE BASE AND RUNNING DOWN THE FAUCET AND UNDER THE SINK. FAUCET IS LEAKING AT THE HANDLE NEED TO REPLACE THE FAUCET

**Model #**

**Dlr Sub Hrs**

0.50

**Sub Labor Amt**

\$75.00

**Serial #**

**Appr Hrs**

0.50

**Appr Labor Amt**

\$75.00

**Notes**

AUTHORIZED AS REQUESTED

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**Submitted**

Labor Amt \$577.50  
Parts & Freight \$0.00  
Total \$577.50

**Approved**

Labor Amt \$450.00  
Parts & Freight \$0.00  
Total \$450.00

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**DEALER**

**DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER**

**DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.