

REFRIGERATOR CHECKLIST FOR
WARRANTY REQUEST

W-017

WARRANTY

FURRION® REFRIGERATOR CHECKLIST FOR WARRANTY REQUEST

Once completed – E-mail to support@Furrion.com

*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name: Myers R.V. Dealer Account #: _____
Dealer Phone: 505-298-7691 E-mail: Service@myersrv.com
Dealer Contact: Brain Dealer PO #: _____
Customer Name: Dewey Hockett Original Owner: ☒ Yes ☐ No
Shipping Address: 12024 Central Ave SE Case #: _____
City: Albuquerque State: NM Zip: 87123
Coach Manufacturer: Forest River Model of Coach: 1 Floorplan: _____
Complete Coach VIN #: 5ZT2AVECX5B939684 Year of Coach: 01/15/2025
Date of Manufacture: 01/15/25 Original Date of Purchase: _____
Model #: AVT 16BH-50 (+trailer) Serial #: 00018650382410110048
FCR10DCGFA-134 (fridge)

Nature of the Complaint & Troubleshooting Performed:

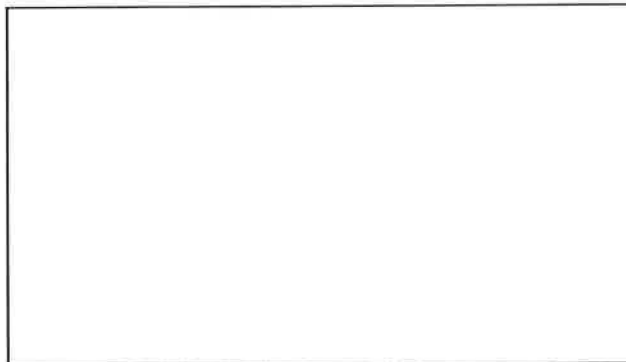
fridge will not cool down past 40° while its loaded with items.
Plugged in the lowest temp recorded was 38°
on 12volt it wont go lower than 40°

Diagnostic Information

Is there a visible refrigerant leak within or behind the refrigerator?

Yes ☐ No ☐

If Yes Photo Required - Click Box Below to Add Photo



***** If a leak is identified, no additional testing is required *****

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Does compressor run? Yes ☒ No ☐Starting Amps: 6.20 AC Volts: N/A DC Volts: 14.33
20 min later 4.5 amps then back to 6.20
*If 12V*Wire Length: 8' Size: 10 AWG 13.36 battery
12.90 blockWith refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? .46With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? + .23 13.90 battery
14.13 blockDoes light operate? Yes ☒ No ☐Does door seal and latch properly (If equipped)? Yes ☒ No ☐Is there airflow through the front vent (Use piece of paper to check)? Yes ☐ No ☒Does compressor cycle on and off? Yes ☒ No ☐

Temperature Checks

Temp control set to mid setting

Ambient temperature in RV: 87° F

Prior to Operating

Fresh Food: 45° Freezer: -4°

Wine Compartment (14CUFT only): _____

After 2 Hour Run Time

Fresh Food: 40° Freezer: -4°

Wine Compartment (14CUFT only): _____

Amp Draw: _____

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.

As a supplier of a broad array of highly-engineered components in the recreation and transportation product markets, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com.

Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.