

Pre-Authorization

Pre-Authorization number PA03046984 Reference no: 66442 Status: Approved Approved by steic Approved date 2/16/2022
 Servicing Name Address VIN Retail sold on
 Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFHMS23NA741654	2/12/2022					
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4205124B	Fireplace - Remot	0.00	0.10	0.10		1	0.10	Complaint:FURRION FIREPLACE MISSING REMOTE Cause:PART MISSING Correction:REPLACE PART KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	5114306B	Receptacle - 12V	0.00	0.50	0.50		1	0.30	Complaint:USB HAS NO POWER RIGHT OF COUCH Cause:POWER GOES IN NO POWER OUT Correction:REPLACE USB PORT KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB
3	3101603B	Closet - Panel	0.00	2.00	1.00		1	0.20	Complaint:CABINET ABOVE TV WOOD US BUSTED Cause:LOOKS LIKE SOME ONE INSTALLED A STAPLE AND THE WOOD CAME APART AND DAMAGED THE AREA Correction:REMOVE THE WOOD INSIDE THE CABINET AND INSTALL NEW KRV – Labor time adjusted allowing for proper repair procedure to be performed.
4	4205924B	Speaker - Replac	0.00	0.40	0.30		1	0.30	Complaint:LEFT SPEAKER UNDER TV IS MISSIG COVER MAGNET Cause:SPEAKER IS MISSING COVER Correction:REPLACE MISSING COVER KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
5	3200516A	Door - Interior Fol	0.00	0.50	0.50		1	0.30	Complaint:LEFT MIRROR DOOR IN BEDROOM FELL OFF TRACK Cause:WHEEL FELL OFF Correction:put wheel back in track and put a screw in the end of track to stop door.
6	6109224K	Sewer Cap	0.00	0.10	0.10		1	0.10	Complaint:BLACK PIPE DRAIN MISSING CAP Cause:PART MISSING Correction:INSTALL CAP

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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7	3200116A	Door - Interior Hin	0.00	0.40	0.40		1	0.20	KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. Complaint:CLOSET DOOR WOOD WONT SHUT AND LATCH Cause:WONT LATCH Correction:moved door stop trim and reinstalled back farther and moved door latch.
8	3200816A	Door - Interior Slic	0.00	0.40	0.40		1	0.20	Complaint:BEDROOM DOOR WONT SHUT ANAD LATCH Cause:LOOSE AND MOVED LATCH Correction:trim was loose on door stop, nailed back in place and moved latch.
9	3100816A	Cabinet Door - Re	0.00	0.40	0.40		1	0.20	Complaint:CABINET DOOR FELL OFF Cause:HINGE CAME APART Correction:put hinge back in place and tightened down and had to adjust to latch.
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