



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 73353
Promised Date:
13 MAY 26



WO #: 73353 (Appointment Date: 13 MAY 2026 - Time: 08:15am)

Customer Name: 60016 - HOCKETT,
DEWEY ALAN

Completed Date: 18 JUN 26

Invoice#:

Author: BRIAN

Stock Desc: 9484 2025 AVENGER 16BH

Serial#: 5ZT2AVECXSB939684

Chassis#: 5ZT2AVECXSB939684

Date In: 13 MAY 26

Miles/Hrs:

Time In:

Tag#: 7159

Purchased Date: 27 JUN 25

Warranty Date: 27 JUN 25

Job #0 - Warranty

CLAIM: 2688632

Subtotal for Job #0: 0.00

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES REFRIGERATOR WILL NOT GET BELOW 50 DEGREES WITH FOOD OR DRINKS INSIDE / it said 40 degrees but when you add groceries etc, then it would be 53, or 58 up to 63. ive lost alot of food, milk

CAUSE: REFER NOT COOLING PROPERLY / DEFECTIVE REFER

CORRECTION: The fridge seems to be cooling correctly . The fan in the freezer kicks on and cycles air through the unit. The compressor is pumping . We have good voltage . I went though the checklist .

Apower.

5/14/26

Left it on shore over night and the water I have in the fridge cooled. Down to 35 degrees.

5/18/26

I put the unit in my bay and plugged into shore power and filled completely with water bottles.

5/19/26

Arrived in the morning refer at 40 degrees.

Unit cools properly on shore power.

During extended 12V battery-only operation, refrigerator temperature increased to approximately 46F/inside water bottle in the door/

System appears operational; however, battery reserve capacity, charging capability, ventilation, and customer loading conditions may affect off-grid cooling performane

5/20/26

Fridge is at 42

Voltage has dropped 12.2

5/21/26

I decided to charge up all 4 batteries and test them with the battery tester. The two outside batteries passed but the tester showed they barly passed.

Then I put it back on 12 volt mode mode to see how long the 12 volts will cool the fridge. As of 8am this morning the voltage is 12.15 and dropping.it been on 12 volt since last night. Fridge temp is at 39

05/21/26 2:10pm voltae at 12.00v temp 40 Fahrenheit.

05/22/26 voltage 11.32

volts dc.... 44 dagrees ferinhghet

Moved to the sun at 1230pm 11.31v

44f Temp.

Advised to plug into shore and see how it does in the sun with full shore power for the weekend.

Customer #: 60016
HOCKETT, DEWEY ALAN



May 26 8am 44feren
 May 28 3:40pm 41 shore power all day
 June 18 2026
 New fridge arrived. Removed doors to get it to fit out of unit. Installed new fridge. Plugged into shore power.
 June 17 2026
 We replaced the fridge with the warranty brand new fridge and let it run overnight with shore power.
 Measure temperature inside of fridge 34 degrees and dropping. Job complete

Labor

Job #	Description	Total
1	REFRIGERATOR DIAGNOSTIC TIME	285.00

Parts

Part #	Description	Qty	Price	Total
F100562550	REFRIGERATOR, FURRION 10.7 CUFT 12V FRENCH DOOR - BLK GLASS	1.00	1,040.35	1,040.35

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING & HANDLING CHARGES	1.00	337.11	337.11
FRT	CRATE CHRGE	1.00	75.00	75.00

Subtotal for Job #1: 1,737.46

Job #2 - Internal

COMPLAINT: CUSTOMER STATES HOLDING TANKS ALWAYS SHOW 3/4 FULL

CORRECTION: I dumped both tanks and the black still said 3/4 full. I ran water for a couple minutes through the toilet.. then I got a spray attachment and hooked it to the hose and blasted all the walls inside the tank and cleaned up the material stuck all over the sensor.. then tank started to read correct ..then I filled the black tank all the way up and did a 1 big final flush . System working proeprly

Labor

Job #	Description	Total
2	MONITOR PANEL DIAGNOSE	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: CUSTOMER STATES EXTERIOR SHOWER DOOR BROKE

CORRECTION: REMOVED AND REPLACED DOOR

Labor

Job #	Description	Total
3	EXTERIOR SHOWER	N/C

Subtotal for Job #3: 0.00

Parts Total: 1,040.35
 Labour Total: 285.00
 Sublet Total: 0.00
 Extras Total: 412.11
WORK ORDER TOTAL: 1,737.46

W/O: 73353
 Promised Date: 15 MAY 26



Customer #: 60016
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NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Date: 18 Jun 2026

Customer Signature : _____

Customer Work Order

W/O: 73353
Promised Date: 15 MAY 26



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HOCKETT, DEWEY ALAN

