

WARRANTY

FURRION® AIR CONDITIONER CHECKLIST FOR WARRANTY REQUEST

Once completed – E-mail to support@Furrion.com

*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name: Tri-Am RV Center Dealer Account #: _____
 Dealer Phone: 423-235-1167 E-mail: fnwarranty@triamrv.com
 Dealer Contact: Stephanie Dealer PO #: 27303
 Customer Name: Benjamin Miller Original Owner Yes No
 Shipping Address: 1202 Idell Rd Case #: _____
 City: Bulls Gap State: TN Zip: 37711
 Coach Manufacturer: Keystone Model of Coach: Aspen Trail Floorplan: 17BH
 Complete Coach VIN #: 4YDTHG1XT8928698 Year of Coach: 2026
 Date of Manufacture: 5-15-25 Original Date of Purchase: 1-30-26
 Model #: FACR08HESA2-BL/202400603 Serial #: 1000193770403210023

Nature of the Complaint & Troubleshooting Performed:

A/C not cooling

Control Type / Thermostat

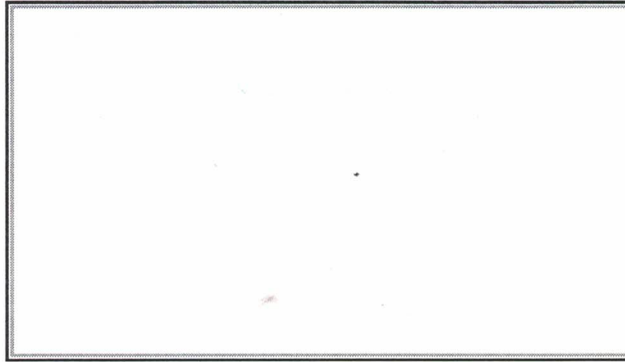
Thermostat Model and Version: Manual controls Controller Model and Version: _____
 ADB Model: _____ Heat Strip Model If Installed: _____

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Diagnostic Information

Is there a visible refrigerant leak within the AC unit, location of leak? Yes No
If Yes Photo Required - Click box below to add photo



***** If a leak is identified, no additional testing is required *****

*After running the unit for 15 minutes at the coldest setting, please provide the following:

Does compressor run? yes Amp draw on blue compressor wire: 3.1 Amps

Outdoor temperature at the upper unit while testing: 75°F AC Volts: 121

Outdoor temp must be higher than 65 degrees F

Return/Intake Temperature: 77°F Discharge/Supply Temperature: 79°F

Blower Motor Condition: good Amp Draw: 0.9 AC Volts: 121

Blower Wheel Condition: good

Condenser Motor Condition: Same motor Amp Draw: Same motor AC Volts: 121

Condenser Fan Blade Condition: good

Run Capacitor/MFD: IF: _____ OF: _____ CP: _____

Wiring Condition/Correct: good / correct

Thermostat DC Volts: ~~_____~~ ^{manual} Control DC Volts: manual Control Dip Settings: manual

Freeze Sensor Location/Ohms: Intake manual control ICE Build UP on Evaporator: Yes No

Room Temperature Sensor Location: Intake manual control

Roof Thickness: 5 inches Compressor Cycle On and Off: Yes No

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.

As a supplier of a broad array of highly-engineered components in the recreation and transportation product markets, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.