



Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

---

**Fw: SJ970792 - 2025 Kodiak**

**Jeremy Galvin** <[jeremyg@linkmotors.com](mailto:jeremyg@linkmotors.com)>  
To: Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

Wed, Jun 10, 2026 at 12:09 PM

THIS IS FOR RO 40543, The customer called and talked to keystone about going into the underbelly .

**JEREMY GALVIN**  
**SERVICE MANAGER**

**Link RV Center**

**715-466-1130**

*"Where Reputation is EVERYTHING"*

---

**From:** Terri Nelson <[terrinelson448@gmail.com](mailto:terrinelson448@gmail.com)>  
**Sent:** Wednesday, June 10, 2026 10:47 AM  
**To:** Jeremy Galvin <[jeremyg@linkmotors.com](mailto:jeremyg@linkmotors.com)>  
**Subject:** Fwd: SJ970792 - 2025 Kodiak

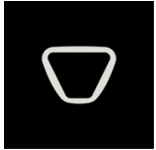
You don't often get email from [terrinelson448@gmail.com](mailto:terrinelson448@gmail.com). [Learn why this is important](#)

----- Forwarded message -----  
**From:** **Victoria Timmreck** <[timmv@keystonerv.com](mailto:timmv@keystonerv.com)>  
**Date:** Wed, Jun 10, 2026, 10:40 AM  
**Subject:** SJ970792 - 2025 Kodiak  
**To:** [terrinelson448@gmail.com](mailto:terrinelson448@gmail.com) <[terrinelson448@gmail.com](mailto:terrinelson448@gmail.com)>

Theresa,

Good morning. Thank you for speaking with me today. I am sorry for what you have experienced with your unit. As discussed, I will goodwill 2.0 hours for the black tank sensor to be looked at and then if they need more time, they can let me know. Have a wonderful day!

Sincerely,



**VICTORIA TIMMRECK**

CUSTOMER CARE SPECIALIST

CUSTOMER CARE TEAM

O: 574.535.1478

KEYSTONE | 2425 Davis Dr. | PO BOX 2000 GOSHEN, IN 46527