

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12328B

Date In: 25 SEP 25 Author: MGRAY
Promised Date: 31 MAY 26 Stock No: 11489
: Year: 2026
Customer Name: 1021 - FOREST RIVER Manufacturer: FOREST RIVER
Address: 21815 NETWORK PLACE Brand: PUMA CAMPING EDITION
: CHICAGO, IL Model: 283BHCE
Postal/Zip: 60673-1218 Miles/Hrs: 0
Phone#(res): 219-534-3167 Exterior Color:
Phone#(bus): 219-534-3167 Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 5ZT2PUTB9T4025368 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - alot of sawdust in W 1021 FORES
unit and in window frames
CAUSE: Debris left from mfg,during mfg of unit.
CORRECTION: WILL NEED .20 TO CLEAN UP THE UNIT FROM
MFG. WARRANTY AUTH: .20 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 2 - white substance on W 1021 FORES
awning fabric and tape debris on the
tube
CAUSE: Mfg left sticky residue on the tube and
awning fabric
CORRECTION: Used quick solve to remove the residue
WARR COMPLAINT: WARRANTY REPAIR 3 - when using hot water W 1021 FORES
in kitchen the pump pulses and spurts
out wayer
CAUSE: Do not know Kitchen faucet needs to be
replaced disconnected hot water line put
on a longer line ran it in to sink comes
out fine all other fixtures are fine
water comes out like it should
CORRECTION: Jesse looked at this with me and it
needs a PREAUTH to continue I changed
out water pump and tried everything
except opening under belly and checking
to see if any water lines are pinched
NEED PREAUTH I punched back into it to
reassemble all I took apart Would need
a new kitchen faucet to correct the

Continued on page 2

Work Order : 12328B

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
WARR    COMPLAINT:  problem
        WARRANTY REPAIR 4 - the cold water when W   1021   FORES
        using city water connection it's stream
        is very small compared to hot water side
CAUSE:   Not sure believe there are crushed or
        pinched pipes 1000 DEFECT FROM
        MANUFACTURER set the camper body on the
        waterline
CORRECTION: I did everything to check for blocks
        besides dropping underbelly PLEASE GET
        PREAUTH FOR DIAGNOSIS PER Jesse Need to
        cut the waterline on both sides and put
        in a splice
WARR    COMPLAINT:  WARRANTY REPAIR 5 - emergency window the W   1021   FORES
        top corner has large gap you can see
        daylight out of it
CAUSE:   Mfg did not install window correctly and
        the seal is crooked so corner has open
        gap WILL NEED .70 FOR REPAIR.
CORRECTION: First removed top set screws on
        emergency window tapped over the window
        no longer as big of a gap but still
        water can get in so I cut a small piece
        of seal and added to top right corner
        window now seals as it should WARRANTY
        AUTH: .50 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 8 -cold water line is W   1021   FORES
        pinched in between the frame and the
        body of the camper
CAUSE:   1000 DEFECT FROM MANUFACTURER water line
        was pinched between the frame and body
        of camper
CORRECTION: Had to cut water line and put in new
        section water works like it should
WS      COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF I   PDI   PRE-D
        CONTAINED - TOWABLE
CAUSE:   Add to on winterize it in order should
        you die?
CORRECTION: Found the line that was pinched fix it
        in our water. Pressure is good and
        re-winterize it.

```

```

*****
Job # Part No      Description           PARTS   Bill to   Qty   Price   Total
*****
WARR0 822030266    FAUCET, KITCHEN, COIL, T W-1021      1     61.78   61.78
WARR0 742979512800  TUBING Q-PEX 1/2X100 BLU W-1021      2      0.55    1.10
WARR0 711217019111  4" X 180' BOTTOM BOARD - W-1021     10      0.36    3.60
WARR0 742979298407  1/2" PLASTIC COUPLING W-1021      2      0.51    1.02

```

Continued on page 3

Work Order : 12328B

```
*****
Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
WARR0 711217014918 D SEAL W/TAPE BLACK .5X3 W-1021      1      0.68      0.68
*****
```

```
*****
Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.42      140.00      58.80
ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.08      140.00      11.20
ARR02 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.12      140.00      16.80
ARR02 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.38      140.00      53.20
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.03      140.00      4.20
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.44      140.00      61.60
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.03      140.00      4.20
ARR03 WARR      MANUFACTURER WARRANTY JL W-1021      0.00      140.00      0.00
ARR03 WARR      MANUFACTURER WARRANTY JL W-1021      0.00      140.00      0.00
ARR03 WARR      MANUFACTURER WARRANTY JL W-1021      0.75      140.00      105.00
ARR03 WARR      MANUFACTURER WARRANTY JL W-1021      0.25      140.00      35.00
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.00      140.00      0.00
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.50      140.00      70.00
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.00      140.00      0.00
ARR04 WARR      MANUFACTURER WARRANTY W-1021      0.00      140.00      0.00
ARR04 WARR      MANUFACTURER WARRANTY JL W-1021      0.00      140.00      0.00
ARR04 WARR      MANUFACTURER WARRANTY JL W-1021      0.00      140.00      0.00
ARR04 WARR      MANUFACTURER WARRANTY JL W-1021      0.18      140.00      25.20
ARR04 WARR      MANUFACTURER WARRANTY JL W-1021      0.22      140.00      30.80
ARR04 WARR      MANUFACTURER WARRANTY JL W-1021      0.58      140.00      81.20
ARR04 WARR      MANUFACTURER WARRANTY JL W-1021      0.02      140.00      2.80
ARR05 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.50      140.00      70.00
ARR08 Z992      MISC LABOUR CODE (WARR JL W-1021      0.50      140.00      70.00
WS W495      WINTERIZE RV (WATER SY JL I-PDI      0.70      70.00      49.00
WS W495      WINTERIZE RV (WATER SY JL I-PDI      0.00      70.00      0.00
*****
```

```
*****
Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
ARR01 SSE      SHOP SUPPLIES - EXTERNAL W-1021      1.00      0.00      0.00
ARR03 FRT      FREIGHT W-1021      1.00      19.54      19.54
*****
```

BILLINGS SUMMARY

```
*****
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
I      PDI      0.00      49.00      0.00      0.00      0.00      49.00
W      1021      68.18      700.00      0.00      19.54      0.00      787.72

Totals      68.18      749.00      0.00      19.54      0.00      836.72
*****
```

&k2S

Continued on page 4

Work Order : 12328B

&k0S