



Ashlee Olsen <ashlee@dealer-advisors.com>

Fw: 4X4TCRS27TS235375

2 messages

Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
To: Ashlee Olsen <ashlee@dealer-advisors.com>

Sat, Dec 13, 2025 at 7:07 AM

*Hello,
This was the email I got about folder 26555, claim 2526423.*

**Thank you,
Stephanie
Warranty Dept
Tri-Am RV Center
423-235-1167**

From: Rachel Schlagenhauser <rschlagenhauser@forestriverinc.com>
Sent: Wednesday, December 10, 2025 1:07 PM
To: Tri-Am Tennessee Parts <tnparts@triamrv.com>
Cc: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
Subject: RE: 4X4TCRS27TS235375

Hello,

Here is the no charge order- S5359774.

If you have any questions. Do not hesitate to call!

Thank you 😊

**** PLEASE NOTE ****

Dealers must obtain an authorization from their Parts Representative before returning any parts to Forest River. All requests for return authorization must be made within 15days of the dealer's receipt of the ordered items.



WHEN RECEIVING A PACKAGE FROM FOREST RIVER-CEDAR CREEK VIA UPS OR FREIGHT, PLEASE INSPECT IMMEDIATELY FOR WRONG PARTS SHIPPED, MISSING PARTS AND/OR VISIBLE DAMAGES. WE HAVE A "48HR" POLICY OF NOTIFYING US OF THESE THINGS. PLEASE BE SURE TO SIGN FREIGHT BILLS NOTING ANY PARTS NEEDING CORRECTED AND/OR DAMAGE. YOU WILL NEED PICTURES OF THE WRONG PARTS RECEIVED AND IF DAMAGED IS NOTED, YOU WILL NEED TO PROVIDE PICTURES OF THE DAMAGED BOX OR CRATE, THE PACKAGING MATERIALS, AND DAMAGED PRODUCT. ONCE YOU HAVE RECEIVED THE PACKAGE, YOU WILL NEED TO INSPECT FOR ANY CONCEALED DAMAGES OR MISSING PARTS. PLEASE HOLD ONTO THE DAMAGED BOX OR CRATE, PARTS, AND PACKING MATERIALS UNTIL CLAIM IS SETTLED.

YOU HAVE 48 HOURS AFTER DELIVERY TO REPORT DAMAGES, WRONG PARTS SHIPPED AND MISSING ITEMS. IF YOU FAIL TO REPORT THESE DAMAGES WITHIN 48 HOURS, YOUR CLAIM WILL BE DENIED.

Thank You??

CedarCreek Parts Advisor (Central Coast)

AL,AR,IA,IL,IN,LA,KY,MB,MI,MO,MN,MS,NU,ON,TN,WI

Rachel Schlagenhauser

260-593-4000 ETX #20206

From: Rachel Schlagenhauser
Sent: Wednesday, December 10, 2025 1:56 PM
To: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
Subject: FW: 4X4TCRS27TS235375

From: Rachel Schlagenhauser
Sent: Wednesday, December 10, 2025 8:53 AM
To: 'TNPARTS@TRIAMRV.COM' <TNPARTS@TRIAMRV.COM>
Subject: 4X4TCRS27TS235375

Good morning,

I have attached the recall letter explaining that there is a recall on an egress window in this unit. I need to verify if this unit is still at your dealership or if it belongs to an owner. Please Clarify.

If not, we will be sending out the window at no charge with all the parts to install the egress window.

Part number- F100794627-

F100755097	WINDOW, 28" X 48", VERTICAL SQUARE CORNER, THERMOPANE, BLACK, ...		1.00
F100687890	WINDOW, PART, TRIM RING ONLY, FOR THERMOPANE 28" X 48", BLACK, ...		1.00
F100633712	FOAM TAPE, CLOSED CELL PVC, .250" X .500" X 50', BLACK, A1 48/CASE ...		0.50
F100532298	"EXIT" LABEL FOR LCI EGRESS WINDOWS, 279694		1.00
20X11965A	1331-SCREW, SHEET METAL 8 (TF) X 1 QUAD PAN SMS PAINTED BLACK (...)		38.00

Let me know if you have any questions.

Thank you 😊

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Thank You??

CedarCreek Parts Advisor (Central Coast)

AL,AR,IA,IL,IN,LA,KY,MB,MI,MO,MN,MS,NU,ON,TN,WI

Rachel Schlagenhauser

260-593-4000 ETX #20206

Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
To: Ashlee Olsen <ashlee@dealer-advisors.com>

Wed, May 13, 2026 at 9:38 AM

**Thank you,
Stephanie
Warranty Dept
Tri-Am RV Center
423-235-1167**

From: Rachel Schlagenhauser <rschlagenhauser@forestriverinc.com>
Sent: Wednesday, December 10, 2025 12:56 PM

To: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>

Subject: FW: 4X4TCRS27TS235375

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