

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Needs Review
BASDEN RV CENTER INC		CLAIM	897501
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB0NU039325
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	103 / 103
		ITEM #	CAT263BHSCCKE
		DEALER RO #	66272
		CLAIM START DATE	01/14/2022
		CLAIM END DATE	01/01/1900
Labor rate:	\$140.00		
OWNER INFORMATION			
BRAD GEBHARD			
6787 OUTER LINCILN AVE			
Newburgh, IN 47630			
USA			
Retail Date of Purchase	12/08/2021	WARRANTY EXPIRATION DATE	12/08/2022

Claim Line Details

Labor

Line# 1

Operation Code
70-151-01-00-001800

Operational Description
Refrigerator Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-14 13:37:04 :: FREEZER DOOR DOES NOT SHUT ALL THE WAY AT THE BOTTOM SEAL FOR THE DOOR IS WARPED NOT SEALING PROPERLY NEED TO REPLACE THE SEAL

Model #	GPV10FSNBSB	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
Serial #	SR560192	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 2

Operation Code
70-151-01-00-004012

Operational Description
GE Refrigerator, complete - Appliances/Refrigerator (House Type)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-03-25 10:21:33 :: WE REPLACED THE SEAL ON THE FRIDGE AND THAT DIDNT WORK THE FRIDGE IS BUILT TO WHERE THERE IS A LARGE GAP IN THE BOTTOM OF THE FREEZER DOOR AND THE FRAME OF THE FRIDGE IS NOT FLUSH DID THE TESTING THAT IS NEEDED NEED TO REPLACE THE FRIDGE BECUASE THE DOOR ON THE FREEZER IS NOT CLOSING AND YOU CAN NOT ADJ IT

Model #	GPV10FSNBSB	Dlr Sub Hrs	3.00	Sub Labor Amt	\$420.00
Serial #	SR560192	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

PENDING VENDOR FEEDBACK

MWSS is requesting a Haier/GE Service call be scheduled for the below Customer.

Honest and Fair appliance repair 812-923-8054 Contact 24-48 hours to set appt Confirmation# 066208504.
Please inform Dealership to have fridge accessible to technician

00009091

Claim# 897501 - NU039325

we replaced the seal on the fridge and that work the is built to where there is a large gap in the bottom of the freezer door and the frame of the fridge is not flush - Need to Replace whold fridge

897501
5ZT2CARB0NU039325
12/8/2021
GE 9.8 Cu. Ft. 12V Top-Freezer Refrig - Stainless, Right
SR560192

Thank you,

Vickie Chase
MWSS, Inc.
vchase@mwss-inc.com
(574) 287-3365

HONEST AND FAIR APPLINCE CAME OUT AND BOILED THE SEAL AND INSTALLED IT AND AFTER WAITING THE TIME THAT THEY ASKED FOR TURN THE FRIDGE ON AND MADE SURE IT WORKS AND IT WORKS NOW NEED TO FIND OUT WHAT WE NEED TO DO NEXT I DO NOT HAVE A INVOICE FROM THEM.

Submitted			Approved		
	Labor Amt	\$476.00		Labor Amt	\$28.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$476.00		Total	\$28.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.