



RECREATIONAL VEHICLES

Claim CLAIM6716 (KZ0043617)

Last Modified By

Claim	Reference no.	Repair start date	Repair date	Pre- auth	Dealer	Repairing dealer name	Labor rate	Changed warranty rate	Type	Date of Purchase
CLAIM6716 (KZ0043617)	27238	6/16/2026	1/1/0001	4EZTL2320S4046550	CUST-002602	TRI-AM RV CENTER OF EAST TENNESSEE, INC. 1202 IDELL ROAD BULLS GAP, TN 37711	175.00	175.00	Standard	4/28/2026

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	6648_03_A	R/R Flip Up Dinette, Assembly - Improperly Installed - Repair/adjust/tighten	0.5	0.2	35	0	1	0.2	Approved
	<p>Complaint Table leg on the dining table does not line up correctly and missing a screw</p> <p>Cause Table leg is mounted about 1/2 inch out more than needed to line up correctly at wall</p> <p>Correction Relocate the table leg 1/2 inch over and secure in place</p>								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3313_04_B	R/R Faucet, LCI, Kitchen Single Knob - Leaks - Replace	0.5	0.5	87.5	0	1	0.4	Approved
	<p>Complaint Kitchen faucet has a small drip. Customer noticed it when they were using the sink cover and noticed water was puddling on top of the cover</p> <p>Cause Tech verified the faucet has a small drip when turned off. There is an internal defect in the faucet</p> <p>Correction Replace the kitchen faucet and test</p>								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2651_01_B	R/R Rubber Seal - Damaged - Replace	0.75	0.75	131.25	0	1	0.5	Approved
	<p>Complaint Seal on slide out is damaged at the bottom</p> <p>Cause Tech verified concern and found seal was folding in the center, due to it being mounted too high</p> <p>Correction Need to remove the seal and reinstall to take care of the issue</p>								



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	8858_01_B	R/R Register - Damaged - Replace	0.2	0.1	17.5	0	1	0.1	Approved
	Complaint Customer states vent right in front of the table is cracked Cause Vent was over tightened at install and has developed a crack Correction Replace vent								

Submitted parts & subLet	0.00	Approved parts & subLet	0.00
Submitted labor & subLet	341.25	Approved labor & subLet	271.25
Submitted freight	0.00	Approved freight	0.00
Total Submitted	<u>341.25</u>	Total approved	<u>271.25</u>