

Warranty Claim Detail

R.O. Number 73328
Job 1

COMPLAINT INFORMATION		GENERAL INFORMATION	
Flat Rate Code	0624	Status	Paid
Description	Window-Hehr-Complete	Denial Code	2-Paid at Flat Rate
Occurrences	1	Date In	05/07/2026
Requested Hours	2.00	Submit Date	05/07/2026
Authorized Hours	1.00	Authorization	No 05/07/2026
Fault Code	1-Air Leaks	Work Complete	Yes 05/29/2026
Vendor Responsible	004355-HEHR INTERNATIONAL INC Hours:1.00	Payment	Yes 06/10/2026
Notes	CASE NUMBER: 6749220 @ 1.0		

CUSTOMER COMPLAINT	TOTALS	Requested	Authorized
COMMENT ENTERED ON 05/07/2026 AT 01:05 PM BY DEALER Customer states entry door window is fogged	Labor	370.00	185.00
AUTHORIZATION NOTES	Sublet	.00	.00
COMMENT ENTERED ON 05/29/2026 AT 8:43:26 AM BY ALDUNNING VCB DONE	Parts	431.87	431.87
DEALER CORRECTION	Freight	.00	.00
COMMENT ENTERED ON 05/07/2026 AT 01:05 PM BY DEALER Found the window to be defective. Per Jeff Johnson, case 01087725 to replace.	Adjustments	.00	.00
	TOTAL	931.43	746.43
	TOTAL PAID		746.43

