



RECREATIONAL VEHICLES

Claim CLAIM6634 (KZ0043546)

Last Modified By

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Labor rate	Changed warranty rate	Type	Date of Purchase
CLAIM6634 (KZ0043546)	27317	6/15/2026	1/1/0001	4EZTL3325R4120335	CUST-	002602	TRI-AM RV CENTER OF EAST TENNESSEE, INC. 1202 IDELL ROAD BULLS GAP, TN 37711	175.00	175.00	Standard	2/6/2025

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	9879_02_B	R/R Motor (Surface Mount) - Delam/Peeling/Flaking - Replace	1	0.5	87.5	0	1	1	Approved
	Complaint Awning stuck out Cause Found customers awning stuck open, tested 12V and it's receiving 13.2V at motor, but does not operate. Due to an internal defect, motor has failed Correction LCI flat rate .5 Replace awning motor and retest								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	9857_01_B	Replace Awning Fabric - Damaged - Replace	1.5	1.5	262.5	0	1	1.5	Approved
	Complaint Awning fabric is not allowing arms to retract all of the way Cause Due to defect in the fabric, it has shrunk on one side, causing a twist while running the awning in Correction Replace awning fabric and retest								

Submitted parts & subLet	0.00	Approved parts & subLet	0.00
Submitted labor & subLet	437.50	Approved labor & subLet	350.00
Submitted freight	0.00	Approved freight	0.00
Total Submitted	437.50	Total approved	350.00