

Pre-Authorization

Pre-Authorization number PA03030535 Reference no: 66324 Status: Approved Approved by flins Approved date 1/24/2022
 Servicing Name Address VIN Retail sold on Dealer

Nu	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725							4YDTSGG13NW105289
1	4205316B	Microwave - Replk	0.00	0.50			1	0.30	Complaint:MICROWAVE NOT MOUNTED. JUST IN BOX IN CAMPER. NOTED ON DEL Cause:MICROWAVE NOT MOUNTED. JUST IN BOX IN CAMPER. NOTED ON DELIVERY. Correction:No mounting frame with microwave. Found a strap and bucket that would work by cutting strap in half. Cut to fit and mounted straps on each side of microwave opening. Put microwave in cabinet and secured in place with strap. KRV – Unit built in accordance with current manufacturing specifications- Microwave is a counter top unit and when sold the customer needs to know the microwave needs to be removed from counter and secured for towing
2	1207514A	Step - Repair	0.00	0.50	0.50		1	0.50	Complaint:ENTRY STEPS HITTING DOOR FRAME. NOTED ON DEL Cause:ENTRY STEPS HITTING DOOR FRAME. NOTED ON DELIVERY. Correction:Latch on hinge side hitting door frame. Latch on opposite side just barely catches. Adjusted both sides to hit door frame in correct location.
3	2301006B	Entrance Door, Hi	0.00	0.40	0.20		1	0.20	Complaint:ENTRANCE DOOR WILL NOT LATCHED CLOSED Cause:ENTRANCE DOOR WILL NOT LATCHED CLOSED. Correction:Latch striker plate will not adjust out far enough to let door latch closed. Removed striker plate. Filed front edge of opening to allow latch to be move outward. Remounted latch plate. Door now closes and latches. KRV – Labor time approved in accordance with Keystone RV's flat rate manual.
						0.70			

For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company