



Warranty Claim Detail

R.O. Number **73419**
 Job **1**

COMPLAINT INFORMATION	
Flat Rate Code	2811
Description	Water line-Newmar, Fresh
Occurrences	1
Requested Hours	4.50
Authorized Hours	4.50
Fault Code	19-Fluid Leak
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:4.50

GENERAL INFORMATION	
Status	Pending Claim Submission
Date In	05/27/2026
Submit Date	05/28/2026
Authorization	No 05/29/2026
Work Complete	No
Payment	No

CUSTOMER COMPLAINT
COMMENT ENTERED ON 05/28/2026 AT 09:01 AM BY DEALER Customer states valve to fill fresh water tank is leaking while using in wet bay compartment.
AUTHORIZATION NOTES
COMMENT ENTERED ON 05/28/2026 AT 9:21:11 AM BY ALDUNNING PICTURES FROM CASE 01096352

TOTALS	Requested	Authorized
Labor	832.50	832.50
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	832.50	832.50
TOTAL PAID		.00

DEALER CORRECTION
COMMENT ENTERED ON 05/28/2026 AT 09:01 AM BY DEALER Freshwater tank fill is leaking from the elbows and waterlines when adding supply water to the system. The whole front water system panel has to be unscrewed and taken off in order to get to the lines that need repairing. Other line will need to be disconnected and unscrewed and then reinstalled to factory specs. Water softener hoses and container needs to be disconnected, then reinstalled once new parts have been installed. Outside shower and sewage rinse has to be removed. Once everything is installed correctly and completed, all water lines need to be reinstalled and tested for leaks. New elbows, water lines, pex clamps and on/off switch need to be ordered.

