



Phone: (423) 235-1167
Toll Free: (877) 635-1167
Fax: (423) 235-1176

1202 Idell Road
Bulls Gap, TN 37711

W/O: 27163



WO #: 27163

Customer: 90380 - BATES, CHARLES
Address: 171 ISLEY RD
BLOUNTVILLE, TN
37617

Home Phone: (423) 794-0085

Work Phone:
Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 11139

Stock Desc: 2026 THFW FOREST RIVER ROGUE
351G2

Model: 351G2

Serial #: 4X4FVGL2XT5403602

Chassis #:

Mileage:

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 03 OCT 25

Date In: 14 MAY 26

Promise Date:

Promise Time:

Schedule Date:

Completed:

Warr. Date: 03 OCT 25

Job #1 - Warranty

COMPLAINT: THE MATTRESS THAT CAME ON THE BED FROM FACTORY IS TO BIG FOR THE BED. CUST STATES THE MATTRESS IS HANGING OVER THE EDGE AND THEY DO NOT FEEL SAFE ON THE EDGE OF THE MATTRESS. WHEN GETTING ON OR OFF THE BED THE MATTRESS FLIPS UP ON THE OTHER SIDE.

CAUSE: MATTRESS IS TO BIG FOR THE PLATFORM. THIS IS THE MATTRESS THAT CAME IN THE UNIT FROM FACTORY BUILD

CORRECTION: REPLACE MATTRESS WITH CORRECT SIZE
LABOR .30

Subtotal for Job #1: 0.00

Customer #: 90380
BATES, CHARLES

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 0.00



I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 14 May 2026

