



Phone: (423) 235-1167
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1202 Idell Road
 Bulls Gap, TN 37711

W/O: 27163



WO #: 27163

Customer: 90380 - BATES, CHARLES
 Address: 171 ISLEY RD
 BLOUNTVILLE, TN
 37617
 Home Phone: (423) 794-0085
 Work Phone:
 Author: S.DAVIS
 Location: IH
 Invoice #:

Stock #: 11139
 Stock Desc: 2026 THFW FOREST RIVER ROGUE
 351G2
 Model: 351G2
 Serial #: 4X4FVGL2XT5403602
 Chassis #:
 Mileage:
 Key #:
 Req'n #: 62784
 License #:
 Trim:

Purchase Date: 03 OCT 25
 Date In: 14 MAY 26
 Promise Date:
 Promise Time:
 Schedule Date:
 Completed: 15 JUN 26
 Warr. Date: 03 OCT 25

Job #1 - Warranty

COMPLAINT: THE MATTRESS THAT CAME ON THE BED FROM FACTORY IS TO BIG FOR THE BED. CUST STATES THE MATTRESS IS HANGING OVER THE EDGE AND THEY DO NOT FEEL SAFE ON THE EDGE OF THE MATTRESS. WHEN GETTING ON OR OFF THE BED THE MATTRESS FLIPS UP ON THE OTHER SIDE.

CAUSE: MATTRESS IS TO BIG FOR THE PLATFORM. THIS IS THE MATTRESS THAT CAME IN THE UNIT FROM FACTORY BUILD

CORRECTION: REPLACE MATTRESS WITH CORRECT SIZE
 LABOR .30

Labor

| Job # | Description | Hours | Total |
|-------|-------------------|-------|-------|
| 1 | REPLACED MATTRESS | 0.10 | 17.50 |

Parts

| Part # | Description | Qty | Price | Total |
|------------|--|------|--------|--------|
| F100666908 | MATTRESS, 60" X 80" X 9" QUEEN SERTA MATTRESS / 804598 / 341 ROGUE ARMORED | 1.00 | 568.32 | 568.32 |

Subtotal for Job #1: 585.82

Parts Total: 568.32
 Labour Total: 17.50
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 585.82

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
 X _____

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 15 Jun 2026

Customer #: 90380
 BATES, CHARLES

