



KEYSTONE

Pre-Authorization

Pre- Authorization number: PREAUTH121795 (PA04012214) Reference no. 40932 Status: Approved

Servicing Dealer 16105 Name Link Ford & RV Minong LLC Address 1025 Hokah St Minong, WI 54859 VIN 4YDFARP22TE550372 Retail sold on

| Root | Operation Description | Sublet | Sub Hours | Approved Hours | Actual hours | Qty | Base hours | Complaint/Cause/Correction |
|----------|----------------------------------|--------|-----------|----------------|--------------|-----|------------|---|
| 2201506B | Awning & Gutter Rails | 0 | 2 | 0.5 | | 1 | 0.2 | <p>Complaint: Dealer states the vinyl insert on rear drivers side extrusion has a 1' long slice.</p> <p>Cause: Damaged during install.</p> <p>Correction: Extrusion has a slice approximately 1 foot long from what we would guess would be a utility knife. Recommend replacing complete vinyl insert on drivers side. Replace and re-seal. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p> |
| 3101006B | Cabinet Door - Hinge | 0 | 2 | 0.5 | | 1 | 0.1 | <p>Complaint: Dealer states cupboard doors above the TV overlap.</p> <p>Cause: Broken hinge.</p> <p>Correction: Went back and forth trying to align the cupboards. Screw on 1 hinge does not adjust. Top right, facing rear. Recommend new adjusting hinge. Time includes attempted repair and then KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p> |
| 3201616B | Batten Tape - Replace - per 8 ft | 0 | 1.5 | 0.3 | | 1 | 0.2 | <p>Complaint: Dealer states tape on trim in the above tv storage in main room is peeling.</p> <p>Cause: Peeling tape.</p> <p>Correction: Tape on seam trim was peeling. Applied pressure to surface to re-adhere trim tape but it still has air bubbles. Need to replace trim. Time includes attempted repair and replacement. KRV – Labor time approved and adjusted in</p> |

For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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| Root | | Approved | | | Actual | Base | | Complaint/Cause/Correction |
|---|---|----------|-----------|-------|--------|------|-------|--|
| Operation | Description | Sublet | Sub Hours | Hours | hours | Qty | hours | |
| 3202306A | Vinyl Trim - Gimp & etc. - Repair - per 3 ft | 0 | 0.5 | 0.2 | | 1 | 0.1 | <p>accordance with Keystone RV's flat rate manual.</p> <p>Complaint: Dealer states rear drivers side slideout has fabric or plastic sticking out behind interior fascia trim.</p> <p>Cause: Pinched fabric.</p> <p>Correction: Fabric was pinched and extruding from original install. Cut fabric out with a fresh utility blade.</p> <p>KRV – Repair only approved.</p> |
| 1102406B | Tire | 0 | 3 | 0 | | 1 | 0.5 | <p>Complaint: Dealer states there is a tire on rim in the front compartment that needs to be tested for leaks, spare tire on axle.</p> <p>Cause: Bubble on tire.</p> <p>Correction: Removed aluminum rim from front compartment, gathered tools, lifted unit, secured with jack stand, performed leak test, no evidence of a leak, but discovered bubble in sidewall close to the seal. Recommend replacing tire and washing and reinstalling the spare in front compartment.</p> <p>KRV – Keystone RV does not administer the warranty for Tires. Please contact the tire distributor directly. For a listing of the tire distributors, consult Chapter 4 of the Keystone RV Owner's Manual.</p> |
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