



Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

---

## PA 800933

---

**Ashley Batiste** <[abatiste@granddesignrv.com](mailto:abatiste@granddesignrv.com)>  
To: Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

Fri, Jun 6, 2025 at 3:20 PM

Good afternoon

This PA has timed out since it's from last year, this will need to be resubmitted for consideration. That line was approved to replace the door if necessary if the adjustment fixed the issue, then only adjust. Thank you and sorry for the confusion.

Thank you!

Ashley Batiste

Dealer Relations Representative

Grand Design RV

5200 Hoffman St, Elkhart, IN 46516

Office: 888-825-2820

Fax: 574-825-9249

[abatiste@granddesignrv.com](mailto:abatiste@granddesignrv.com)

This electronic transmission and any documents accompanying this electronic transmission contain confidential information belonging to the sender. This information may be legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on or regarding the contents of this electronically transmitted information is strictly prohibited.

---

**From:** Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

**Sent:** Friday, June 6, 2025 1:56 PM

**To:** Warranty <[warranty@granddesignrv.com](mailto:warranty@granddesignrv.com)>

**Subject:** [EXTERNAL] PA 800933

Good afternoon,

On PA 800933, line 660001 was approved, but it is unclear what it was approved for. We asked in the correction if Grand Design wants the door replaced to avoid further warranty issues as the adjustment didn't fix the problem completely as the cabinet does have a very slight bow.

We just need clarification if you are approving the adjustment or if you would like us to replace the door.

Thanks,

--

*Alix Mongiat*

Warranty Administrator

iClaims Services

[www.iclaimsservices.com](http://www.iclaimsservices.com)

A Route 66/RV Surance Affiliate Company

906.201.2399

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.

**CAUTION: This email originated from outside of the organization!**

**DO NOT follow guidance, click links, or open attachments unless the email is expected and/or you trust the sender.**