

Claim statement

Claim J01552797
Dealer account #: 032221
 LINK FORD AND RV-MINONG,
 LLC

Unit 1UJCA0BSXT1BS0088
Chassis: 0001470803
Description; 29DDB EAGLE HT FW
Registration date: 10/04/2025
Mileage:

Reference:

Customer: Creaser, Timothy
Repair line J01552797-001
Claim type Standard
Claim group WarrClaim

Create date: 05/07/2026 **Start date** 04/27/2026 **Rep line desc:** Water Heater
Status: Confirmed **End date** 06/04/2026 **Pre auth#:** PA001403960
Status date 06/05/2026

mooreh May 21, 2026 9:06 AM Jayco P# Original NLA yutzya May 20, 2026 8:56 AM Vendor will approve 1.0 to replace water heater // field scrap old unit zz039745
 May 19, 2026 11:52 AM Form added. Thanks. yutzya May 8, 2026 4:33 PM please complete diag form found in attachmen

Complaint: Customer states that the water heater is leaking water on the outside.

Cause: CompFail Drip forming on copper line in water heater. Found that there is a water drop forming on the right side of the water heater on the copper lines. Thinking a connection where it is soldered together might not be fully soldered.

Correction: R&R water heater. 2514006395 5382A

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	No	0188300A			Wrong Operation Code	WATER HEATER-TANKLES-FURRIION-REPLACE-COMLETE	3.20		\$165.00	\$528.00	0.00	\$0.00
zz039745 May 7, 2026 4:27 PM 0.7 hour for diagnosis, 2.5 to replace												
Labor	Yes	0188080A			Excessive Time For Repair	WH-TANKLESS-SUBURBAN-REPLACE-COMLETE	1.00		\$165.00	\$0.00	1.00	\$165.00
zz039745 May 7, 2026 4:27 PM 0.7 hour for diagnosis, 2.5 to replace												
Item	No		2038306 SUBURBAN 5382A	CLMNOPART		HEATER,WTR TNKLS 60000 BTU DEMAND WH SBRBN	0.00	EA	\$482.03	\$0.00	1.00	\$482.03
zz039745 May 7, 2026 4:27 PM 0.7 hour for diagnosis, 2.5 to replace												
Item	No		9001530			SBN5482A - ST Demand Tankless Water Heater 60000 BTU	1.00	EA	\$482.03	\$482.03	0.00	\$0.00
zz039745 May 7, 2026 4:27 PM 0.7 hour for diagnosis, 2.5 to replace												

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Charges	No	Parts markup	1.00	\$144.61	\$144.61	1.00	\$144.61
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zz039745 May 7, 2026 4:27 PM
 0.7 hour for diagnosis, 2.5 to replace

	Labor	Parts	Charges	Total
Total requested amount	\$528.00	\$482.03	\$144.61	\$1,154.64
Total adjusted	(\$363.00)	\$0.00	\$0.00	(\$363.00)
Total approved amount	\$165.00	\$482.03	\$144.61	\$791.64

Invoice status Invoiced
 Invoiced date 6/5/2026
 Payment reference 00129457

Claim total J01552797	Labor	Parts	Charges	Total
Total requested amount	\$528.00	\$482.03	\$144.61	\$1,154.64
Total adjusted	(\$363.00)	\$0.00	\$0.00	(\$363.00)
Total approved amount	\$165.00	\$482.03	\$144.61	\$791.64