

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 1054928  
 LINK FORD & RV MINONG LLC  
 1025 W HOKAH ST  
 MINONG, WI 54859  
 USA

CLAIM STATUS Paid  
 CLAIM 2680878  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2AVMB8TB941539  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 050 / 050  
 ITEM # AVT23BHS  
 DEALER RO # 40702  
 CLAIM START DATE 05/19/2026  
 CLAIM END DATE 05/29/2026

Labor rate: \$165.00

**OWNER INFORMATION**

LOUIE ST. GEORGE LII  
 311 S 70TH AVE  
 Duluth, MN 55811  
 USA

Retail Date of Purchase 05/16/2026      WARRANTY EXPIRATION DATE 05/16/2027

**Claim Line Details**

**Labor**

Line# 1	Operation Code	Operational Description
	40-115-01-11-001361	WFCO 8900 Series Converter - complete - Electrical/Converter (WFCO)/Replace/ Electrical

**Complaint, Cause, Correction**

Original Note : alix@dealer-advisors.com, 2026-05-19 14:03:49 :: Complaint: Customer states that there is no 12 volt power to anything. Cause: Bad converter, 120v in but no 12v out. Correction: Plugged camper in to shore power and tested for 12v at the batter and also at the converter. I had 120v going in but no 12v coming out, converter also has a load bussing an the fan is not turning on, will need a new converter. Additional Note : alix@dealer-advisors.com, 2026-05-19 14:06:23 :: 2 hours for diagnosis and replacement. This was a service call to the customer and they just picked the unit up last Saturday.

Model# 1	Dlr Sub Hrs 2.00	Sub Labor Amt \$330.00
Serial# 1	Appr Hrs 2.00	Appr Labor Amt \$330.00

**Notes**

VCB .75 to R&R the converter due to it not working properly. This converter will have to shipped to us for testing. Pending the results of the testing will determine if this claim will get paid out. NVCB 1.25 for diag. Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met. Dp.  
 This is a reminder that the defective part must be returned within 10 business days or the claim will be denied until you can return the part. Please provide the tracking number once it is available by replying to this feedback or adding it to the claim return tracking. Thank you – KC  
 UPS TRACKING # 1Z 218 217 90 9786 7313 - CONVERTER RETURN

**Part**

Line# 1	Item #	Description		
	F100346738	CONVERTER/CHARGER, CONVERTER/CHARGER, MAIN BOARD ASSEMBLY ONLY - 55 AMP DC OUTPUT - AUTO DETECT FOR CONVERTER WF-8955-AD (LOWER PORTION OF CONVERTER), WF-8955-PEC, MODEL#8955PEC, Wf-8955-ad-mba		
	Model #	Serial #	Part tag	0000416817
	Sub Qty 1.00	Sub Dlr Price \$443.81	Sub Freight	\$0.00
	Appr Qty 1.00	Appr Dlr Price \$320.41	Appr Freight	\$0.00

**Notes**

OTS POLICY MARK-UP  
 FR DEALER COST: \$182.57  
 INVOICE COST: \$341.39  
 STATE MARK-UP: 30%  
 OTS MARK-UP: 35%  
 \$182.57 (FR cost) X 1.35% + 30% (Mark up)  
 -KC

<b>Submitted</b>	Labor Amt	\$330.00
	Parts & Freight	\$341.39
	Total	\$671.39

<b>Approved</b>	Labor Amt	\$330.00
	Parts & Freight	\$320.41
	Total	\$650.41

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**DEALER** **DATE**  
**SIGNATURE**  
I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** **DATE**  
**SIGNATURE**  
All repairs described have been inspected and are satisfactory.