

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	897589
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CAVB3NX024693
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$140.00	ITEM #	ACAT303RKDSLE
OWNER INFORMATION		DEALER RO #	66258
		CLAIM START DATE	01/14/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-91-24-00-000897 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-14 14:03:33 :: STAIN ON CHAIRS SILICONE AND DIRT ON CHAIRS. REMOVED STAINS WITH GLASS CLEANER AND MINERAL SPIRITS	Operational Description Bar Stool - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model #</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">0.20</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$28.00</td> </tr> <tr> <td>Serial #</td> <td>Appr Hrs</td> <td>0.20</td> <td>Appr Labor Amt</td> <td>\$28.00</td> </tr> </table>	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$28.00
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	Notes AUTHORIZED AS REQUESTED											

Labor

Line# 2	Operation Code 70-167-24-00-002001 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-14 14:05:22 :: WATER HEATER DOOR HARD TO SHUT FLANGE ON WATER HEATER WAS HITTING THE DOOR BENT THE FLANGE DOWN TO CLEAR THE DOOR.	Operational Description Water Heater Door - Appliances/Water Heater (Suburban)/Repair/No Tread Code <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model #</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">0.20</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$28.00</td> </tr> <tr> <td>Serial #</td> <td>Appr Hrs</td> <td>0.20</td> <td>Appr Labor Amt</td> <td>\$28.00</td> </tr> </table>	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$28.00
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Labor

Line# 3	Operation Code 70-151-01-00-001801 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-14 14:07:12 :: SCRATCHES ON FREEZER DOOR AND FRIDGE DOOR SCRATCHES ON DOORS TRIED TO BUFF OUT SCRATCHES THE BEST I COULD WITH STAINLESS STEEL CLEANER	Operational Description Freezer Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model #</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">0.20</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$28.00</td> </tr> <tr> <td>Serial #</td> <td>Appr Hrs</td> <td>0.20</td> <td>Appr Labor Amt</td> <td>\$28.00</td> </tr> </table>	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$28.00
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Labor

Line# 4	Operation Code 20-66-15-00-002294 Complaint, Cause, Correction	Operational Description Screen Door - Exterior/Entry Doors/Repair or Replace/No Tread Code
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Original Note : bhoffman@americanrvcenter.com, 2022-01-14 14:10:03 :: STAIN ON ENTRY DOOR FRAME
STAINS ON DOOR FRAME. REMOVED STAINS WITH A RAG AND MINERAL SPIRITS

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code	Operational Description
30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-14 14:14:04 :: BEDROOM DOOR WONT LATCH
DOOR IS NOT LATCHING. NEED TO SAND DOWN WOOD WHERE THE LATCH IS LOCATED TO MOVE OVER.
TOOK A SANDING WHEEL AND SANDED HOLE INSIDE DOOR FRAME AND MOVED LATCH OVER SO THE
DOOR WOULD LATCH

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes
EXCESSIVE AMOUNT REQUESTED
ADJUSTED TO FLAT RATE

Submitted	Labor Amt	\$182.00	Approved	Labor Amt	\$140.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$182.00		Total	\$140.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.