
73304 / FW: 4X4FCMR20S6014892

1 message

b.parrott@myersrv.com <b.parrott@myersrv.com>
To: Stephanie Kendziorski <stephanie@dealer-advisors.com>

Fri, May 1, 2026 at 11:04 AM

Brian Parrott

Customer Service Manager

Myers RV Center, Inc.

12024 Central Ave SE | Albuquerque, NM 87123

O. 505-298-7691 | F. 505-293-7172

www.myersrv.com

From: Jessica Ashby <jashby@forestriverinc.com>
Sent: Friday, May 1, 2026 6:55 AM
To: Bryon Brown <bbrown@forestriverinc.com>; b.parrott@myersrv.com
Subject: RE: 4X4FCMR20S6014892

Thanks Bryon.

Brian,

Please submit a claim for 1.5 hours labor for this issue.

Thank You

**JESSICA ASHBY**
WARRANTY

COLUMBUS – RIVER RANCH

jashby@forestriverinc.com
office: (574) 821-1487

From: Bryon Brown <bbrown@forestriverinc.com>
Sent: Friday, May 1, 2026 8:50 AM
To: b.parrott@myersrv.com
Cc: Jessica Ashby <jashby@forestriverinc.com>
Subject: RE: 4X4FCMR20S6014892

Good morning.

Jessica is in our warranty department I cc her in this email. Was a claim make before warranty expired?

Thank you,



BRYON BROWN

SERVICE MANAGER

COLUMBUS – RIVER RANCH

bbrown@forestriverinc.com
office: (574) 821-1487

From: b.parrott@myersrv.com <b.parrott@myersrv.com>
Sent: Thursday, April 30, 2026 2:31 PM
To: Bryon Brown <bbrown@forestriverinc.com>
Subject: RE: 4X4FCMR20S6014892

Hey Bryon,

Can we get any warranty consideration for this customer. The pics were taken on 01-09 of this year. They had a bunch of trips planned and I advised to contact their selling dealer since they might be going near them.

We have been trying to help them with all their issues.

They just got back and was hoping we could take care of this issue for them under warranty.

I should have sent the pictures and noted, I thought they were traveling back to their selling dealer.

Brian Parrott

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From: Bryon Brown <bbrown@forestriverinc.com>
Sent: Thursday, April 30, 2026 9:44 AM
To: Jerald Summey <JSummey@forestriverinc.com>; b.parrott@myersrv.com; Jessica Ashby <jashby@forestriverinc.com>
Subject: RE: 4X4FCMR20S6014892

Good morning.

Remove bagged door.

Clean area.

Insert glue, spray water on glue and press for half hour.

Reinstall door and seal.

Keep in mind the temp needs to be above 62 degrees for glue to activate.

Thank you,



BRYON BROWN

SERVICE MANAGER

COLUMBUS – RIVER RANCH

bbrown@forestriverinc.com
office: (574) 821-1487

From: Jerald Summey <JSummey@forestriverinc.com>

Sent: Thursday, April 30, 2026 11:37 AM

To: b.parrott@myersrv.com; Jessica Ashby <jashby@forestriverinc.com>; Bryon Brown <bbrown@forestriverinc.com>

Subject: RE: 4X4FCMR20S6014892

I copied in service and warranty for you. The warranty on this expired 1/17/2026 but Bryon should be able to provide some repair guidance

Thank You



Jerald Summey

269-432-2698

Owner Relations Manager

Palomino – SoLaire – Puma Tracks

Columbus – River Ranch

Puma 5th Wheels

From: b.parrott@myersrv.com <b.parrott@myersrv.com>

Sent: Thursday, April 30, 2026 11:34 AM

To: Jerald Summey <JSummey@forestriverinc.com>

Subject: 4X4FCMR20S6014892

Good Morning,

I need some guidance on this delamination issue. How would the factory repair? Does this unit need to go back to the factory?

Thank you,

Brian Parrott

Customer Service Manager

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