

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$150.00 OWNER INFORMATION JASON D MILHEISER 8414 ASHWORTH DR Evansville, IN 47725 USA Retail Date of Purchase 01/15/2022	CLAIM STATUS Authorized CLAIM 902840 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2FEYB2NW022384 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 320 / 320 ITEM # FET326BHDSLE-320 DEALER RO # 66241 CLAIM START DATE 01/20/2022 CLAIM END DATE 01/01/1900 WARRANTY EXPIRATION DATE 01/15/2023
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Claim Line Details

Labor

Line# 1

Operation Code	Operational Description		
30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-01-20 09:42:40 :: 2nd BATHROOM DOOR HITTING DOOR FRAME...NOTED AT DELIVERY 2ND BATHROOM DOOR HITTING DOOR FRAME.....NOTED AT DELIVERY. Checked operation of rear bathroom door. Latch side of door hitting door frame at top corner and at latch plate. Tightened mounting screws in latch plate. Tightened all hinge mounting screws. Door now closes without hitting door frame.			
Model #	Dlr Sub Hrs	0.30	Sub Labor Amt \$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt \$45.00
Notes			
repair door			

Labor

Line# 2

Operation Code	Operational Description		
40-112-24-11-001350	Monitor Panel Wiring or Harness - Electrical/Monitor Panel/Repair/ Electrical		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-01-20 09:44:06 :: FRONT TOILET TANK NOT READING ON MONITOR FRONT TOILET TANK NOT READING ON MONITOR. Front black holding tank is full and not reading on monitor panel. Located area under rear black tank. Removed two screw nails holding underbelly in place. Cut underbelly for access to monitor wires. Found ground wire laying down on underbelly and not connected to ground probe on tank. Screw is missing on ground probe on tank. Could not find missing screw. Had to make a small screw to fit. Had to cut another access hole below ground probe location to get screw replace. Reattached ground wire to ground probe. Checked monitor panel operation. Rear black tank now reading full. Applied underbelly tape to both access holes and replaced screw nails that were removed.			
Model #	Dlr Sub Hrs	1.50	Sub Labor Amt \$225.00
Serial #	Appr Hrs	1.00	Appr Labor Amt \$150.00
Notes			
access underbelly = 0.50; inspect and locate and connect ground wire to tank = 0.50			

Labor

Line# 3

Operation Code	Operational Description		
20-69-02-00-000705	Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code		
Complaint, Cause, Correction			

Original Note : bhoffman@americanrvcenter.com, 2022-01-20 09:46:42 :: SCREWS IN OUTSIDE KITCHEN DOOR ACCESS AT BOTTOM ARE LEAKING WATER SCREWS IN OUTSIDE KITCHEN DOOR ACCESS AT BOTTOM ARE LEAKING WATER. Bottom screws securing outside kitchen door frame to opening were pulled tightough frame. Removed all bottom mounting screws. Applied black silicone to holes. Reinstalled mounting screws. Covered screw heads with black silicone also.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

R&R 4 screws in bottom lip of compartment frame and fill with caulk and reinstall the 4 screws

Submitted			Approved		
Labor Amt	\$330.00		Labor Amt	\$225.00	
Parts & Freight	\$0.00		Parts & Freight	\$0.00	
Total	\$330.00		Total	\$225.00	

DEALER **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.