

Pre-Authorization

Pre-Authorization number PA03019676 Reference no: 66238 Status: Approved Approved by steic Approved date 1/10/2022
 Servicing Name Address VIN Retail sold on
 Dealer

1194 Basden's American RV Basden's American RV 4YDF32321M4704827 8/27/2021
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2302314B	Compartment Doc	0.00	0.60			1	0.20	Complaint:THE FRONT LATCH APPEARS TO BE IN FARTHER THAN THE LATCH AT THE REAR OF THE SAME COMPARTMENT DOOR. Cause:INSTALLED WRONG Correction:TOOK LATCH APART TO SEE IF IT COULD BE MOVED,COULD NOT MOVE TO ADJUST,SHIMMED UP CATCH. KRV – Excluded from Limited Warranty: Adjustments to all doors, drawers, locks, latches, slide outs, awnings, and window treatments beyond 90 days after retail sale.
2	3202018A	Panel - Interior Wi	0.00	1.00	1.00		1	0.10	Complaint:ACCESS PANEL FOR PANTRY CABINET FOR ICE MAKER IN WRONG LOCATION Cause:PUT IN WRONG SPOT Correction:TOOK OUT DRAWERS AND DOOR TO GAIN ACESS TO BACK WALL TO CUT HOLE BIGGER TO GAIN ACESS TO SHUTOFF VALVE FOR REF.CUT HOLE BIGGER AND MADE BIGGER PANEL TO COVER HOLE.
3	3304506B	Shade - Pleated -	0.00	0.50	0.50		1	0.20	Complaint:SHADE OVER DINING ROOM TABLE FELL Cause:FOUND HANGER WAS BENT Correction:TOOK OFF DECARATIVE PIECE AROUND WINDOW AND FOUND HANGER WAS BENT AND CROOKED STRAIGHTEED UP BRACKET AND BENT CATCH BACK AND HOOKED BLINDS BACK IN PLACE,INSTALLED DECARATIVE PIECE BACK IN PLACE.
4	3201816A	Decorative Wood	0.00	0.20	0.20		1	0.10	Complaint:TRIM INSIDE WASHER DRYER CLOSET ON TOP CAME OFF Cause:TRIM FELL DOWN Correction:INSTALLED TWO PICES OF TRIM.
5	3103526A	Drawer - Slides - I	0.00	0.70	0.20		1	0.20	Complaint:SOFT CLOSE TRASH CAN DRAWER WONT CLOSE ALL THE WAY

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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									Cause:LEFT SIDE ROD WAS OUT Correction:pulled drawer out and found left side rod was out put rod back in place and installed drawer and it works fine. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
6	4135016A	Refrigerator - Res	0.00	0.20	0.20		1	0.10	Complaint:RIGHT REFER DOOR IS IN SET AND WILL NOT STAY LATCHED FOR TRANSPORT THE BASE THAT THE SCREW DOWN PIECE GOES INTO IS FLEXING IN TURN LETTING THE REFER DOOR COME LOOSE. Cause:ROD FOR THE FRIDGE WAS TOO LONG Correction:CUT ROD DOWN SO IT WOULD HIT DOOR TO STAY SHUT.
					2.10				

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