

# FOREST RIVER WARRANTY CLAIM FORM

|                                |            |                                 |                   |
|--------------------------------|------------|---------------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>        | 0005106    | <b>CLAIM STATUS</b>             | Authorized        |
| BASDEN RV CENTER INC           |            | <b>CLAIM</b>                    | 886885            |
| DBA AMERICAN RV CENTER         |            | <b>CLAIM ORIGIN</b>             | WEB               |
| 600 E BASELINE ROAD            |            | <b>ORIGINAL CLAIM ID</b>        |                   |
|                                |            | <b>VIN</b>                      | 5ZT2SBHB7MS042386 |
| EVANSVILLE, IN 47725           |            | <b>CHASSIS VIN</b>              |                   |
| USA                            |            | <b>MILEAGE</b>                  | 0                 |
|                                |            | <b>SITE/WAREHOUSE</b>           | 220 / 220         |
| <b>Labor rate:</b>             | \$130.00   | <b>ITEM #</b>                   | SBT1943RB         |
| <b>OWNER INFORMATION</b>       |            | <b>DEALER RO #</b>              | 66218             |
| RICHARD H HUGHES               |            | <b>CLAIM START DATE</b>         | 01/05/2022        |
| 10428 EASTGATE DR              |            | <b>CLAIM END DATE</b>           | 01/01/1900        |
| Mount Vernon, IN 47620         |            |                                 |                   |
| USA                            |            |                                 |                   |
| <b>Retail Date of Purchase</b> | 08/24/2021 | <b>WARRANTY EXPIRATION DATE</b> | 08/24/2022        |

## Claim Line Details

|                |                                                                                                                                                                                                                                                                                                  |                                                                                     |      |                       |          |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------|-----------------------|----------|
| <b>Labor</b>   |                                                                                                                                                                                                                                                                                                  |                                                                                     |      |                       |          |
| <b>Line# 1</b> | <b>Operation Code</b>                                                                                                                                                                                                                                                                            | <b>Operational Description</b>                                                      |      |                       |          |
|                | 10-11-01-00-000205                                                                                                                                                                                                                                                                               | Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code |      |                       |          |
|                | <b>Complaint, Cause, Correction</b>                                                                                                                                                                                                                                                              |                                                                                     |      |                       |          |
|                | Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:55:39 :: CUSTOMER STATES THAT THE GASKETS AROUND THE TOP OF THE SLIDE ARE SAGGING DOWN AND IT LOOKS LIKE THE TOP SEAL WASN'T SEALED PROPERLY. removed staples and seam seal, moved seal up and restapled the seal and new seam seal |                                                                                     |      |                       |          |
|                | <b>Model #</b>                                                                                                                                                                                                                                                                                   | <b>Dlr Sub Hrs</b>                                                                  | 0.80 | <b>Sub Labor Amt</b>  | \$104.00 |
|                | <b>Serial #</b>                                                                                                                                                                                                                                                                                  | <b>Appr Hrs</b>                                                                     | 0.80 | <b>Appr Labor Amt</b> | \$104.00 |
|                | <b>Notes</b>                                                                                                                                                                                                                                                                                     |                                                                                     |      |                       |          |
|                | Authorized as Requested.                                                                                                                                                                                                                                                                         |                                                                                     |      |                       |          |

|                |                                                                                                                                                                                                                                                                                           |                                                                                     |      |                       |          |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------|-----------------------|----------|
| <b>Labor</b>   |                                                                                                                                                                                                                                                                                           |                                                                                     |      |                       |          |
| <b>Line# 2</b> | <b>Operation Code</b>                                                                                                                                                                                                                                                                     | <b>Operational Description</b>                                                      |      |                       |          |
|                | 10-11-01-00-000205                                                                                                                                                                                                                                                                        | Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code |      |                       |          |
|                | <b>Complaint, Cause, Correction</b>                                                                                                                                                                                                                                                       |                                                                                     |      |                       |          |
|                | Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:58:50 :: CUSTOMER NOTICED THAT THE BOTTOM SLIDE SEAL HAS A TEAR IN IT. NEED TO REPLACE THE SEAL THAT IS TORN                                                                                                                 |                                                                                     |      |                       |          |
|                | <b>Model #</b>                                                                                                                                                                                                                                                                            | <b>Dlr Sub Hrs</b>                                                                  | 1.30 | <b>Sub Labor Amt</b>  | \$169.00 |
|                | <b>Serial #</b>                                                                                                                                                                                                                                                                           | <b>Appr Hrs</b>                                                                     | 1.00 | <b>Appr Labor Amt</b> | \$130.00 |
|                | <b>Notes</b>                                                                                                                                                                                                                                                                              |                                                                                     |      |                       |          |
|                | what caused it to tear ?<br>I DONT KNOW CUSTOMER JUT BROUGHT IT TO US LIKE THAT<br>R&R bottom slide seal - remove screws from metal on bottom slide seal and replace seal and reinstall screws on metal slide seal 10-11-01-00-000205 = 0.50; adjust slide room 10-13-02-00-000211 = 0.50 |                                                                                     |      |                       |          |

|                  |                            |          |                 |                            |          |
|------------------|----------------------------|----------|-----------------|----------------------------|----------|
| <b>Submitted</b> | <b>Labor Amt</b>           | \$273.00 | <b>Approved</b> | <b>Labor Amt</b>           | \$234.00 |
|                  | <b>Parts &amp; Freight</b> | \$0.00   |                 | <b>Parts &amp; Freight</b> | \$0.00   |
|                  | <b>Total</b>               | \$273.00 |                 | <b>Total</b>               | \$234.00 |

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.