

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12397B

Date In: 19 SEP 25 Author: KOTT
Promised Date: 25 DEC 25 Stock No:
: Year: 2024
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: INFLUENCE
: MIDDLEBURY, IN Model:
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: NONE Tag#: DB: 10/9
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573FS3823RAA17955 :

```
*****
Job #  Description                JOB INFORMATION                Type Bill To
*****
3      also need a stove top sparker for burner is cracked  W    1020  GRAND
1      COMPLAINT:  CUSTOMER STATES OVEN IS NOT LIGHTING      W    1020  GRAND
        TRIED TO MAKE A PIZZA TOOK OVER AN HOUR
        TO COOK AS IT IS REACHING TEMPERATURE
        AND SHUTTING OFF MUCH LIKE BEFORE LAST
        REPAIR
        CAUSE:        the oven lights but when whrn gets to
        temp it goes completely out like poof
        we already changed the oven temp valve
        assembly and still the same issues this
        is becoming a hazards we need complete
        stove
        CORRECTION:  will need a complete stove .... REQ:
        1.50 HOURS
2      COMPLAINT:  CUSTOMER STATES FIREPLACE IS NOT TURNING W    1020  GRAND
        ON UNLESS SHUT THE BREAKER OFF AND TURN
        BACK ON TO GET THE FIREPLACE TO TURN ON
        CAUSE:        inspection of fireplace checked voltage
        at outlet is 120 volts the fireplace
        doesn't alway come on sometimes i have
        to unplug fireplace and seems to reset
        CORRECTION:  will need another complete fireplace it
        immediately interalny works maybe try a
        different brand fireplace REQ: .75
SC     CUSTOMER REQUESTS SERVICE CALL WILDERNESS PARK SITE  E    106164  BALS
81
```

Continued on page 2

Work Order : 12397B

```
*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
SC WARR      MANUFACTURER WARRANTY      E-106164  0.00  140.00    0.00
  2 WARR      MANUFACTURER WARRANTY  JS  W-1020    0.50  140.00   70.00
  1 WARR      MANUFACTURER WARRANTY  JS  W-1020    0.50  140.00   70.00
*****
```

```
*****
Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
*****
SC  SSE      SHOP SUPPLIES - EXTERNAL  E-106164  1.00    0.00    0.00
SC  SC       SERVICE CALL      E-106164  0.00    3.75    0.00
*****
```

BILLINGS SUMMARY

```
*****
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020      0.00    140.00    0.00    0.00    0.00    140.00

Totals      0.00    140.00    0.00    0.00    0.00    140.00
*****
```

&k2S
&k0S