

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2656620
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FPUA21PP098156
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUF253FBS
 DEALER RO # 11394
 CLAIM START DATE 04/28/2026
 CLAIM END DATE 05/29/2026

Labor rate: \$140.00

OWNER INFORMATION

THOMAS CASPER
 2121 4TH ST S
 Wisconsin Rapids, WI 54494
 USA

Retail Date of Purchase 09/30/2024

WARRANTY EXPIRATION DATE

09/30/2025

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 20-66-01-17-000672 Striker Plate or Door Lock - Exterior/Entry Doors/Replace/Latch
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-04-28 10:55:50 :: Complaint: Customer states they are having a hard time latching the door from the inside. Would like to try and adjust door striker. Cause: Entry door striker needs adjustment, but also the customer filed it down to get it to close- striker will need replacement and adjustment. Correction: Installed new striker plate and adjusted for better closure. Additional Note : greeneway@dealer-advisors.com, 2026-04-28 10:56:22 :: Previous PA 2290600 expired - customer coming to dealership May 14th, 2026 to get repairs completed.

Model#	Dlr Sub Hrs 0.30	Sub Labor Amt \$42.00	
Serial#	Appr Hrs 0.30	Appr Labor Amt \$42.00	

Notes
 per expired claim 2290600

Part

Line# 1 **Item #** **Description**
 USERPART shop supplies - striker plate
Model # **Serial #** **Part tag**

Sub Qty 1.00	Sub Dlr Price \$2.10	Sub Freight \$0.00	
Appr Qty 1.00	Appr Dlr Price \$2.10	Appr Freight \$0.00	

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 20-43-24-00-000589 Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-04-28 10:57:43 :: Complaint: Decals are cracking and need replacement. They are bubbling in the seams. Cause: Decals are bubbling. Correction: Replace decals on sides and rear. 24 decals total. Previous PA expired 2290600

Model#	Dlr Sub Hrs 4.80	Sub Labor Amt \$672.00	
Serial#	Appr Hrs 4.80	Appr Labor Amt \$672.00	

Notes
 per expired claim 2290600

Part

Line# 1 **Item #** **Description**
 F100351382 DECAL,PUMA, SIDE DIE CUT #10-RH, FR-22-82739A-RH, 2023

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$6.50	Sub Freight	\$43.15
Appr Qty	1.00	Appr Dlr Price	\$6.50	Appr Freight	\$43.15

Notes

Line# 2

Item #		Description	
F100351401		DECAL,PUMA, SIDE DIE CUT #12-RH, FR-22-82741B-RH, 2023	
Model #		Serial #	Part tag
Sub Qty	1.00	Sub Dlr Price	\$10.83
Appr Qty	1.00	Appr Dlr Price	\$10.83
		Sub Freight	\$0.00
		Appr Freight	\$0.00

Notes

Labor

Line# 3

Operation Code	Operational Description
60-141-01-00-001575	Shower Faucet - Plumbing/Shower, Tub Surround/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-04-28 10:59:26 :: Complaint: Shower is leaking. Needs diag for repair. Where the tube comes up with the hose is leaking. Cause: Test faucet in shower for leaks. Faucet leaks out of the pressure weep hole all the time. Not supposed to do that. Need to order a new one. Correction: R&R faucet. Additional Note : greeneway@dealer-advisors.com, 2026-04-28 11:00:31 :: Previous PA 2290600 expired

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$56.00

Notes

per expired claim 2290600
 attach a photo of the tag underneath the faucet for final payment
 Good morning, unfortunately there was some turn-over at the dealership and parts were discarded before the date they should have been. Please consider good-willing this as we are unable to provide the requested photo.
 One time goodwill

Part

Line# 1

Item #		Description	
F100271117		FAUCET, SHOWER, TWO HANDLE, MATTE BLACK	
Model #		Serial #	Part tag
Sub Qty	1.00	Sub Dlr Price	\$10.82
Appr Qty	1.00	Appr Dlr Price	\$10.82
		Sub Freight	\$18.50
		Appr Freight	\$18.50

Notes

Submitted	Labor Amt	\$770.00	Approved	Labor Amt	\$770.00
	Parts & Freight	\$91.90		Parts & Freight	\$91.90
	Total	\$861.90		Total	\$861.90

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.