

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2598583
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUP20TP106347
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
		ITEM #	PUT38RLB
Labor rate:	\$140.00	DEALER RO #	13082B
OWNER INFORMATION		CLAIM START DATE	03/04/2026
SUSAN LASSA		CLAIM END DATE	06/05/2026
9340 S 44TH CT			
Franklin, WI 53132			
USA			
Retail Date of Purchase	04/17/2026	WARRANTY EXPIRATION DATE	04/17/2027

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-103-04-00-001119	Carpet - Interior/Flooring/Clean/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-03-04 11:23:04 :: Complaint: The ODS slide rug has stains. The DS rug has stains. Cause: Stains from manufacturer. Correction: Used quick solve to remove the stains.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00
	Notes			

Part

Line# 1	Item #	Description		
	USERPART	shop supplies - quik solve		
	Model #	Serial #	Part tag	
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	Appr Freight	\$0.00
Notes				

Labor

Line# 2	Operation Code	Operational Description		
	30-101-24-00-001078	Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-03-04 11:24:35 :: Complaint: The dark wood has light colored something smeared in spots. Cause: Doors and slide fascia have something smeared on them from the manufacturer. Correction: Used thick solution of murpheys oil soap, sprayed and scrubbed doors down well and now the finish looks as it should. No longer any discoloration happening. Additional Note : greeneway@dealer-advisors.com, 2026-03-04 11:25:22 :: Time includes how long it took to clean doors and trim.			
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
Serial#		Appr Hrs	0.50	Appr Labor Amt \$70.00
	Notes			
	clean all doors/fascia			

Part

Line# 1	Item #	Description		
	USERPART	shop supplies - cleaning solution		
	Model #	Serial #	Part tag	
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00

Appr Qty	1.00	Appr Dlr Price	\$3.50	Appr Freight	\$0.00
Notes					

Labor

Line# 3	Operation Code 30-100-36-00-001049 Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2026-03-04 11:26:22 :: Complaint: Bottom of bathroom sink panel has very rough edge, shards. Cause: Unfinished from manufacturer. Correction: Took fine sandpaper and sanded off the sharp edges.	Operational Description Cabinet End Panel - Interior/Cabinetry/Touch Up/No Tread Code		
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$14.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$14.00
	Notes			

Labor

Line# 4	Operation Code 30-102-24-00-004562 Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2026-03-04 11:27:22 :: Complaint: All corner trim in the bunk room needs holes filled with putty, excessively large holes. Cause: Large staple holes unfilled from manufacturer. Correction: Used putty to fill holes.	Operational Description Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
Model#	Dlr Sub Hrs	0.70	Sub Labor Amt	\$98.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00
	Notes per photos			

Part

Line# 1	Item # USERPART Model #	Description shop supplies - putty Serial #	Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$3.50
	Appr Qty	1.00	Appr Dlr Price	\$3.50
			Sub Freight	\$0.00
			Appr Freight	\$0.00
	Notes			

Labor

Line# 5	Operation Code 30-91-04-00-003744 Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2026-03-04 11:28:40 :: Complaint: Recliner chairs have marks on them. Cause: White marks on the recliners from the manufacturer. Correction: Used quick solve to remove the spots,	Operational Description Furniture - Interior/Living Quarters, Sofa, Chair/Clean/No Tread Code		
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00
	Notes			

Part

Line# 1	Item # USERPART Model #	Description shop supplies - quick solve Serial #	Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$1.40
	Appr Qty	1.00	Appr Dlr Price	\$1.40
			Sub Freight	\$0.00
			Appr Freight	\$0.00
	Notes			

Labor

Line# 6	Operation Code 30-100-24-00-001043 Complaint, Cause, Correction	Operational Description Drawer Front - Interior/Cabinetry/Repair/No Tread Code
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Original Note : greeneway@dealer-advisors.com, 2026-03-04 11:29:42 :: Complaint: Bottom drawer under microwave has a chip out of the top edge. Cause: Small chip from the manufacturer. Correction: Used putty to fill the chipped area.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

Part

Line# 1	Item #	Description				
	USERPART	shop supplies - putty				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$1.40	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$1.40	Appr Freight	\$0.00

Notes

Labor

Line# 7	Operation Code	Operational Description
	30-95-01-00-000966	Free Standing Dinette Chair(s) or Bar Stool - Interior/Dinette/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : greeneway@dealer-advisors.com, 2026-03-04 11:30:50 :: Complaint: The dining chairs have little dings and chips. One is cracked. Cause: Chips in wood of chairs and one crack from the manufacturer.		
Correction: Fill in chips on some chairs and replace the one that is cracked. Additional Note : greeneway@dealer-advisors.com, 2026-03-04 11:31:56 :: Time includes the repair on some and replacement of one.		

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

Part

Line# 1	Item #	Description				
	F100315982	CHAIR, SMALL WALDEN DINETTE CHAIR, BRAZILIAN WALNUT, #HG-4048-561-643				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$124.75	Sub Freight	\$142.36
	Appr Qty	1.00	Appr Dlr Price	\$124.75	Appr Freight	\$142.36

Notes

Submitted	Labor Amt	\$336.00	Approved	Labor Amt	\$308.00
	Parts & Freight	\$280.41		Parts & Freight	\$280.41
	Total	\$616.41		Total	\$588.41

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	