



Warranty Claim Form

Date: 6/11/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3823RAA17955

Solitude 3503GK

Retail Purchase Date: 9/6/2024

Work Started: 9/19/2025

Work Completed: 5/4/2026

Claim Status: Paid

Dealer Work Order #: 12397B

Unit Offline Date: 1/30/2024

Claim #: 990066

Labor: \$70.00

Parts: \$313.46

Shipping: \$37.32

Total: \$456.95

Notes: this was timed out again dealer had to go to the retails location and it was closed for the season reapproving but must claim today JPH 10-21-25 730001 approved to replace fire place with the same product

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

ROSE BALSIGER
W5743 S PARTRIDGE DR
NEW LISBON, Wisconsin 53950
United States
608-547-9512

Operation Line # 1

Flat Rate Code: 730001 Fireplace - R&R Fireplace Assembly *Fault Code:* Component Failure

Problem: Customer states fireplace is not turning on unless they shut the breaker off and turn back on to get the fireplace to turn on.

Hours: .5

Cause: Checked voltage at outlet is 120 volts and the fireplace doesn't always come on, sometimes I have to unplug fireplace and seems to reset.

Amount: 70.00

Remedy: Replace fireplace, can we get approval for a different brand.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
730078 FIREPLACE 26" GREYSTONE CURVED (WF2613L)	FIREPLACE 26" GREYSTONE CURVED (WF2613L)		1	1	313.46

Operation Line # 2

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1499603

Hours: 0

Cause: Invoice 1499603

Amount: 0.00

Remedy: Invoice 1499603

Sublet Repairs: \$36.17

Manufacturer #:

Model #:

Serial #: